

# ADMIRAL MARKETS AS Jordan LTD Negative Account Balance Protection Policy

Valid as of 17 November 2021

Admirals is a globally recognized trademark, held by Admiral Markets Group AS. Admiral Markets AS Jordan Ltd (hereinafter also via the brand names Admiral Markets and/or also Admirals), a Limited Liability Company registered in the Hashemite Kingdom of Jordan with the Companies Control Department under the registration number 57026 and authorized and regulated by the Jordan Securities Commission (JSC), and this document has been compiled to comply with the JSC rules and requirements. Other policies, to which the Client agrees upon once deciding to receive the investment service provided by Admiral Markets AS Jordan Ltd, are available on our website:

<https://admiralmarkets.com/?regulator=jsc>

This Policy provides the framework and circumstances under which we may compensate Retail Clients who have incurred a negative balance on their Accounts.

When trading financial products on margin, it is possible to reach an account deficit state, i.e. a situation when the account's balance is negative.

If a Client has incurred a negative balance and is seeking compensation, the client must inform the Company's customer services by email, no later than 2 business days after incurring the negative balance. The Company will evaluate the inquiry and at its discretion may credit the relevant accounts to fully or partially compensate the negative balances. If the Client has more than one account, the balances will be netted.

The amount to be credited is determined by netting all positive balances with negative balances incurred over 2 business days before the receipt of the inquiry. At its discretion, the Company will credit the Client Accounts in order to compensate the netted negative balances up to the maximum credit value of EUR 50,000 or equivalent in other account currencies.

The provisions of this policy shall not apply where:

1. there is in place within the Client's jurisdiction existing legal binding requirements for the Company to provide the Client with negative equity balance protection in such cases, the Company's actions are based on local regulations and not on this Policy;
2. the negative balance has occurred in abnormal markets conditions or exceptional market movements/volatility;
3. the Company determines, in its sole discretion, that the negative balance is unrelated to the Client's trading activity (for example, where the negative balance relates to any fees or charges of the Company);
4. the Client deals through a credit arrangement or bonus arrangement provided by the Company;
5. the negative balance is connected to or a result of, either direct or indirect, the Client's breach of any provision of the Terms of Business of the Company or from the breach of the market rules or practice, including but not limited to the laws of the Client's country of origin, Client's country of residence or any country within EEA;
6. the Company considers that the Client has abused the protection afforded pursuant to this Policy to the Company's detriment which, without limitation, includes a situation where a Client has acted in bad faith by pursuing a strategy whereby the Client would benefit from such protection whilst holding, himself or in cooperation with another Client, other positions with us which benefit the Client in the event that the protection is or might be triggered;
7. the Company has previously notified the Client that he is excluded from this Policy;
8. there is an event arising as described in the following: the acts, omissions or negligence of any multilateral trading facility, organised trading facility, regulated market, liquidity provider or intermediate broker;
9. the negative balance is connected to a Force Majeure Event - an act of God, war, terrorism, malicious damage, civil commotion, industrial acts, any exceptional market event, or acts and regulations of any governmental or supranational bodies or authorities which in the Company's opinion prevent an orderly market in relation to the Client's Orders.



Admiral Markets AS Jordan Ltd  
1st and 4th floor, Time Centre Building, Eritrea street, Um Uthaina, Amman, Jordan  
Tel: +962-6-4009100  
jordan@admiralmarkets.com  
Registration number: 57026