

## ADMIRALS EUROPE LTD TERMS OF SECURITIES TRADING

- [1. Introduction](#)
  - [2. The Services Provided by Admirals Europe Ltd and Dealing Between You and Us](#)
  - [3. Opening an Account](#)
  - [4. Order and Confirmation](#)
  - [5. Knowledge of Securities, Warrants and Options, Corporate Actions](#)
  - [6. Settlement](#)
  - [7. Records, Reports and Communications](#)
  - [8. Fractional Trading in Stocks and/or Shares and Trust Relationship](#)
  - [9. Client Money and Account](#)
  - [10. Client Money and Custody](#)
  - [11. Security Interest](#)
  - [12. Default Events and Suspicious Acts](#)
  - [13. Commission and Fees](#)
  - [14. Quotes, Market Information, Research and Internet Links](#)
  - [15. License for Using AM CY's Software](#)
  - [16. Disclaimer and Liquidated Damages](#)
  - [17. Privacy and Confidentiality](#)
  - [18. Client Must Maintain Alternative Trading Arrangements](#)
  - [19. Disclosure Statement](#)
  - [20. Limitation of Liability and Indemnity](#)
  - [21. Amendment and Termination](#)
  - [22. Privacy Policy](#)
  - [23. Complaint Procedures](#)
  - [24. Governing Law and Jurisdiction](#)
  - [25. Miscellaneous](#)
- ['Annex' Auto-Invest Recurring Transactions Terms & Conditions](#)

## ADMIRALS EUROPE LTD TERMS OF SECURITIES TRADING

Valid as of 31/01/2025

**\*Reference to Admirals Europe Ltd shall always interpreted as "Admirals Europe Ltd which was previously named as Admiral Markets Cyprus Ltd"**

### 1. Introduction

1.1. This securities trading agreement (hereinafter the **"Agreement"**) is concluded between you, the client (hereinafter the **"Client"** or **"you"**), and us, Admirals Europe Ltd (a company incorporated and validly existing under the laws of the Republic of Cyprus, with Registration number HE310328 and CySEC License number 201/13). We refer to ourselves as 'AM CY', 'we', 'our', 'us' and 'ourselves' as appropriate, and the client is referred to as 'you', 'your', 'yours', 'yourself' and 'Client' as appropriate. AM CY may choose to amend this Agreement as per clause 21, in accordance to its sole and absolute discretion. You do not have and shall not have any right whatsoever to amend this Agreement.

1.2. Through your trading account, and more particularly the "Invest.MT5" account, we provide services that relate to the instruction from the Client to trade in securities and/or placing of orders to purchase and sell of transferable securities, which securities include, but are not limited to, ETFs (exchange-traded fund), listed units in limited liability partnerships and depositary receipts for shares of foreign companies (fractional investments in shares). AM CY shall receive and accept orders from the Client for the specified physical securities that may be available from time to time to the type of client account for which the Client has been approved. AM CY is responsible for the receipt of orders by the Client. The Client understands that the Invest.MT5 account allows the purchase and sale of securities only. Once purchased by the Client, the securities in the Invest.MT5 account may only be transferred by way of sale. The Invest.MT5 account is a cash account and not a margined account. In the event that short selling becomes permitted, it may, at AM CY's discretion on notice, become a margined account.

You appoint AM CY as your agent for the purposes of providing the above services to you in accordance with this Agreement. You acknowledge and agree that AM CY:

- a) may act as agent, in relation to the execution or arrange execution of orders and transactions on your behalf, and/or arrange the execution of your orders through third-parties;
- b) will arrange for the safeguarding of any money you deposit in AM CY, in accordance with the applicable laws and subject to the terms of this Agreement.

1.3. In the event that a corporate action or capital event that includes issue in listed equity instruments that:

- a) are not outlined in clause 1.2; or
- b) are issued in jurisdictions not supported by AM CY; or
- c) are or will be traded in venues which AM CY cannot access; or
- d) are not available on AM CY's trading platform for any other reason;

AM CY will not be able to commence regular trading service to Clients with respect to these new issued instruments and will act reasonably in realizing these instruments in the open market and

settling with Client in cash at AM CY's sole discretion. Please note that these corporate or capital events may affect your interests; it is your responsibility to understand the implications of these events. AM CY and its affiliated companies (collectively referred to as "Affiliates") are not liable for any losses or adverse impacts arising from and/or in connection with these corporate or capital events.

1.4. You acknowledge that illiquid securities typically trade in a restricted market and that, therefore, it may be difficult or impossible to deal in such securities and/or to obtain reliable and timely information about them. Such markets may be subject to different trading rules and systems and typically represent off-exchange markets, which are not accessible to AM CY through its automated order transmission links. If any security that was previously available to you ceases trading on the most relevant regulated market/exchange and continues to trade on such off-exchange market, AM CY in its sole discretion may impose a 'close-only' trading mode that allows only the reduction of existing positions in such securities or close out any existing position in such security at a prevailing market price without prior notice to you.

1.5. In respect of any obligations you owe in relation to a transaction entered into by AM CY or any third party on your behalf or in your name, you appoint AM CY and each of our representatives, officers and employees as your attorney with full power of substitution in order to execute or procure any document, security holder information or settlement monies and deliver any such documents, security holder information and settlement monies as required to the entity responsible for settlement. AM CY may, in its sole and absolute discretion, delegate certain obligations under this Agreement to our Affiliates and third parties.

1.6. We will take reasonable steps to provide you with a clear explanation of all fees and charges you will need to pay before you begin to provide instructions of buying or selling financial products to us.

1.7. Our security trading service may not be suitable for everyone. The Client acknowledges that investing in securities incurs risk and may result in the loss of all the Client's capital. The historical data of any securities cannot guarantee its future performance or return. Your gain or loss cannot be assured, especially during a market downturn. Securities transactions in a foreign market are speculative and have high risks. In addition, there are special trading risks existing out of normal transaction times, including low-flow risk, high-volatility risk, price-changing risk, market failing to be connected, and the news announcement and larger spread that have an effect on the price. You should acquire full knowledge and understanding of the relevant risks of securities transactions, and have the capability of taking such risks. Before opening an account, you should make an objective judgment and discretionary decision on the investment object and investment amount to be traded from the standpoint of a reasonable person based on your economic strength, source of funds and risk tolerance.

The directors, employees and agents of AM CY and our related parties do not ensure the authenticity, sufficiency, timeliness, reliability, completeness and effectiveness of the information relating to securities transactions in any explicit or implied way. All the information, data and materials provided by AM CY are only for reference. You should recognize and accept the fact that the transaction made through AM CY's platform cannot be free from the associated risks. The Client accepts that the risks arising from trading should be borne by the same. AM CY will not be held responsible for your investment risk and loss.

1.8. Any rights created for AM CY by this Agreement are not obligations. Any failure and/or delay by AM CY in exercising these rights does not constitute any waiver and/or exclusion of those rights.

1.9. This Agreement is governed by the relevant laws in force in the Republic of Cyprus and both you and AM CY agree that all disputes relating to or arising from the execution or performance of this Agreement and/or any transaction performed hereunder and/or any of your accounts, shall be irrevocably submitted to the exclusive jurisdiction of the courts of the Republic of Cyprus. The Client waives any objection which it may have, at any time, to the bringing of any proceedings in any such courts and agrees not to claim that such proceedings have been brought in an inconvenient forum or that such court does not have jurisdiction over it. All terms contained within this Agreement are subject to all applicable laws and regulations, as well as the constitutions, articles, by-laws, rules and regulations of the exchanges, markets and clearing houses to which orders are routed or transactions are executed or cleared, and the directives, circulars, policies, procedures and interpretations of the Cyprus Securities and Exchange Commission (hereinafter "**CySEC**") and any other applicable rules of a regulatory, self-regulatory or governmental authority (hereinafter "**Applicable Regulations**"). AM CY and its Affiliates shall not be liable to you for any action, inaction, decision or ruling of any exchange, market, clearing house or regulatory authority.

## 2. The Services Provided by Admirals Europe Ltd and Dealing Between You and Us

2.1. This Agreement explains:

- a) how we receive and handle orders and instructions of trading (buying or selling) in financial products received from you; and
- b) how your money and financial products are held.

2.2. This Agreement governs each instruction of trading (buying or selling) in financial products received from you, issued or outstanding, each transaction entered into by AM CY on your behalf on or after this Agreement comes into effect, and all money and financial products held on your behalf on or after this Agreement comes into effect.

2.3. AM CY shall not give advice to the Client on the merits of any order and shall deal with the Client on an "Execution-Only" basis. None of the Company's personnel is authorized or permitted to provide the Client with investment advice or to make investment recommendations under the provisions of this Agreement.

2.4. Dealing with you will be carried out by AM CY on a non-advice basis and you agree that, unless otherwise stated in this Agreement, we are under no obligation:

- a) to satisfy ourselves as to the suitability of any financial products or transaction for you;
- b) to monitor or advise you on the status of any financial products;
- c) to monitor or advise you on the status of any financial products held on your behalf; or
- d) to cancel any financial products or to deal or sell any financial products you have bought, except where the Applicable Regulations require.

2.5. Representatives of AM CY and Affiliates are not authorized to and will not provide you with any investment, tax, financial, legal, regulatory, trading or any other form of advice. Nothing in the communications and material (including website, emails, price information etc.) provided by AM CY, or by AM CY's representatives or Affiliates constitutes a recommendation or solicitation or advice to buy or

sell securities or other investments. You are urged to seek independent professional advice in relation to any transaction you propose to enter into under this Agreement. You retain sole and full responsibility for making all trading decisions.

#### 2.6. We may provide information:

- a) in relation to any financial product, instruction to deal or transaction about which you have enquired, particularly regarding procedures attaching to that financial product, instruction to deal or transaction; and
- b) by way of factual information, however, we are under no obligation to disclose such information to you and the information shall not constitute, nor be deemed, investment advice. If a representative employed by us makes a statement of opinion regarding any financial product, instruction to deal or transaction, you agree that it is not reasonable for you to, nor will you be entitled to, rely on such statement, and that it will not constitute investment advice.

### 3. Opening an Account

3.1. You authorise AM CY to open and keep one or multiple accounts in respect of the services we provide to you.

#### 3.2. Client qualifications:

a) You should be a qualified investor who meets the requirements provided by the laws and regulations relating to the transaction hereof:

i. Natural person: You are over 18 years old, have full capacity for civil rights and civil conduct, and have enough knowledge and experience to understand the nature and risks of the product to be traded.

ii. Corporate organisation: You are fully qualified as a separate legal person. You warrant that the person opening an account on the company's behalf is the legal representative of the corporate organisation or has the legal and effective authorisation granted by the relevant representative of the company. The person who plans to enter an order has the legal and effective authorisation granted by the legal person and is equipped with sufficient knowledge and experience to understand the nature and risks of the product to be traded.

#### iii. Trust

1. In accordance to the trust documents and Applicable Regulations, the trustee is entitled to enter into this Agreement, to open the type of account applied, to make transactions and issue instructions. The authorisation of trust acquired by the trustee includes but is not limited to buying, selling (including short selling), trading, conversion, repaying, redeeming and withdrawing assets (including delivery of securities to/from the account).

2. In case of one trustee executing this Agreement, the trustee warrants that they have the right to perform this Agreement without the consent of other trustees or

that they are authorised to enter into this Agreement. If several trustees jointly enter into this Agreement, AM CY may decide to require the written consents of any or all the trustees before following the instructions of any trustee at our discretion.

3. The trustee confirms that AM CY may follow any trustee's instructions to deliver funds, securities or any other assets to any trustee, including delivery of the assets to the trustee itself. The trustee ensures all the transactions made in its account abiding by the trust documents and Applicable Regulations. All trustees jointly undertake that AM CY will be exempted from any claim, loss, expenses or liabilities arising from any transaction made and acts taken by AM CY according to the trustees' instructions.

b) During the periods of registration of opening an account on and use of our service, you should provide your true materials and information and you hereby warrant that all the materials and information you submit during said periods (including but not limited to email address, telephone, address, postal code, ID information and credit information) are true, accurate, complete and up-to-date. Where your above mentioned information is changed, you should timely notify AM CY thereof in writing. You authorise AM CY to carry out any investigation to verify the above-said information.

c) If these conditions are not met, you should immediately stop using the services provided by AMCY.

#### 4. Order and Confirmation

4.1. You acknowledge that AM CY has no obligation to verify orders made under your username/password. Unless AM CY is notified and consents in writing, you will not allow anyone to access or place orders on your account. You are responsible for the confidentiality and use of your username/password and you agree to report any theft/loss of such username/password, or any unauthorised access to your account to AM CY's customer service department at [global@admiralmarkets.com](mailto:global@admiralmarkets.com). You remain responsible for all transactions entered using your username/password. You acknowledge and agree that any communication transmitted by you or on your behalf is made at your risk and you authorise AM CY to rely and act on, and treat as fully authorised and binding on you, any communication that we reasonably believe to have been transmitted by you or on your behalf by any agent who we reasonably believe to have been duly authorised by you.

4.2. An order or instruction of buying or selling financial products must be made by you:

- a) via our trading platform;
- b) or in other manner as we may specify from time to time; or
- c) orally by telephone (to be used in **emergency** cases only, with no guarantee of availability).

If your usual mode of communicating with us is unavailable for any reason, you should attempt the use of one of the other modes of acceptable communication specified above. AM CY will not accept any written instructions to buy/sell securities via email or through a written instruction, unless this

method of submitting trade orders was agreed in advance between the Client and AM CY in response to any special circumstances. This Agreement must be evidenced in writing. AM CY will generally not accept an order or instruction received other than in accordance with clause 4, but if AM CY chooses to do so, we will not be responsible for any loss, damage or cost that you suffer or incur arising out of any error, delay or omission in us acting on such offer, or failing to act upon such offer.

You agree that AM CY may record any communications, electronic, by telephone, in person or otherwise, that AM CY has with you in relation to this Agreement and that any recordings that we keep will be our sole property and you accept that they will constitute evidence of the communications between you and us.

4.3. Client's order and transmission of order: AM CY has the discretion to select brokers through which to route any Client order. To the extent that AM CY or any of its Affiliates provide execution services for the Client, AM CY is responsible for best execution of orders in accordance with Applicable Regulations. For some sufficiently liquid products traded at multiple markets, AM CY may provide an order-by-order routing whereby the order is passed to a third-party broker that will attempt to seek the best available terms for a Client's order using a proprietary, computerised routing algorithm ("Smart Routing"). AM CY cannot guarantee execution of every order at the best posted price because of the following reasons (including but not limited to):

- a) AM CY may not have access to every market/dealer;
- b) other orders may be placed earlier or may trade ahead;
- c) market centres, exchanges, third party brokers and/or market makers may not honour posted prices or may re-route orders for manual handling; or
- d) market Rules, decisions or system failures may prevent/delay execution of the Client's orders or cause orders not to receive the best price.

4.4. Cancellation/Modification of order: You acknowledge that it may not be possible to cancel/modify an order and that you are responsible for executions notwithstanding a cancel/modify request. AM CY and its Affiliates shall not be liable to the Client if AM CY or its Affiliates are unable to cancel or modify an order. The Client further acknowledges that attempts to modify or cancel and replace an order can result in an over-execution of the order, or the execution of duplicate orders, and the Client shall be responsible for all such executions.

4.5. Execution of order: If AM CY decides to exercise its discretion to execute your order, AM CY will execute your order as an agent, and may engage the agent of another broker or subsidiary to execute your order instead, in which case the engaged broker or subsidiary enjoys the same rights as AM CY. AM CY may decide at its sole absolute discretion to reject any of your order(s) or to terminate your use of AM CY's service at any time at our discretion, but will endeavour to exercise this discretion reasonably. All the transactions should abide by the rules and policies of the related market or clearing houses and applicable laws and regulations. **AM CY IS NOT AND MAY NOT BE HELD LIABLE FOR ANY ACTION OR DECISION OF ANY EXCHANGE, MARKET, DEALER, CLEARINGHOUSE OR REGULATOR.**

4.6. You acknowledge and agree that AM CY may refuse to accept an order and we may place a limit on any order or place any restrictions/conditions on the acceptance of any order or certain types of orders in our absolute

discretion and without giving any reason or any prior notice. We may at any time use, add and change filters within a trading system which prevent delivery of orders or execution of orders without giving any reason or any prior notice. We will notify you of any refusal or limitation as soon as reasonably practicable, unless we are prevented by law or a direction from a regulatory authority from notifying you or we decide it is in accordance with our compliance policies and procedures not to notify you at that time or at all.

4.7. Confirmation: You acknowledge that confirmations of executions or cancellations may be delayed or may be erroneous (e.g., due to computer system issues) or may be cancelled/adjusted by an exchange. You are bound by the actual order execution, if consistent with your order. If AM CY confirms execution or cancellation in error and you delay reporting such error, AM CY reserves the right to remove the transaction from the account or require you to accept the transaction, in AM CY's discretion. You agree to notify AM CY immediately by telephone or email if:

- a) you fail to receive an accurate confirmation of an execution or cancellation;
- b) you receive a confirmation that is different to your order;
- c) you receive a confirmation for an order that you did not place; or
- d) you receive an account statement, confirmation, or other information reflecting inaccurate orders, transactions, balances, positions, margin status (if any), or transaction history.

You acknowledge that AM CY may adjust your account to correct any error. You agree to promptly return to AM CY any assets erroneously distributed to you.

You agree to monitor each open order, and to notify AM CY by telephone at the telephone number(s) specified on AM CY's website or by e-mail to the AM CY customer service department at [global@admiralmarkets.com](mailto:global@admiralmarkets.com) as soon as reasonably possible after you have become aware, or should have become aware, that:

- (a) You have failed to receive an accurate confirmation of an execution or cancellation;
- (b) You have received a confirmation that is not consistent with your order;
- (c) You have received confirmation of execution or cancellation of an order that you did not place;  
or
- (d) You have received a confirmation, account statement, or other information reflecting inaccurate orders, trades, account balances, securities, funds, margin status (if any) or transaction history.

AM CY reserves the right to remove any erroneous trade from your account. You understand and agree that AM CY may adjust your account to correct any error. You agree to promptly return to AM CY any assets distributed to you to which you were not entitled. In the event any dispute or discrepancy related to orders and/or order confirmation are brought to AM CY's attention, AM CY reserves the right to take any action it deems reasonable to close and/or suspend the position(s)/trade(s) that are the subject of the dispute.

4.8. **Prohibition on Going Short:** You may only sell securities held in your account whether settled or unsettled at the time of sale. If you have entered into an order to sell a security that you do not own at the time of the sale and that is not held in your account whether settled or unsettled at the time of sale, you authorise AM CY to either cancel the order if it has not already been executed, or, if the order has been executed, buy the equivalent security in the equivalent quantity on your behalf at your expense, without notice to you, and you agree that you shall be liable for any associated fines or charges incurred by us or you.

4.9. **US Shares:** AM CY may, but has no obligation to, ask you to sign the relevant US tax form before we accept an order or instruction from you to buy or sell a financial product in relation to securities listed on the Exchanges in the US. If you have not previously provided us with a valid US tax form and you already hold US shares, we may ask you to complete the relevant US tax form. If you do not return the signed and completed US tax form before the date we specify (usually 30 days), we reserve the right to sell your US shares. You have an ongoing obligation to inform us if your tax status changes.

4.10. **Situations not covered by this Agreement:** In the event that a situation arises that is not covered under this Agreement, AM CY will resolve the matter on the basis of good faith and fairness and, where appropriate, by taking such action as is consistent with common market practice. AM CY reserves the right to take such actions as necessary.

4.11. **Regulatory Reporting:** AM CY may be obliged under Applicable Regulations to make public certain information regarding our transactions with you. You acknowledge and agree that we are entitled to disclose such information and that such information held by us shall be our sole and exclusive property. You agree to provide us with all information that we may reasonably request for the purpose of complying with our obligations under Applicable Regulations and that you consent for us to provide to any third party such information about you and your relationship with us pursuant to this Agreement (including but not limited to your transactions, money or assets on your account) as we consider, acting reasonably, appropriate, or as required to comply with any applicable regulation or clause of this Agreement.

## **5. Knowledge of Securities, Warrants and Options, Corporate Actions**

5.1. AM CY shall not be obliged to, but may arrange for you to receive the report, accounts and other information issued by a company. We are not obliged to, but we may notify you of or arrange attendance at any annual general meetings or extraordinary general meetings applicable to your financial products.

5.2. You confirm that you are responsible for familiarising yourself with the terms on any securities in your account, including upcoming corporate actions (e.g., tender offers, reorganizations, stock splits, etc.). AM CY has no obligation to notify you of any deadlines, required actions or dates of meetings, nor is AM CY obligated to take any action without specific written instructions sent by you to AM CY's customer service department at [global@admiralmarkets.com](mailto:global@admiralmarkets.com) at least 14 days prior to the announced cut-off time for receipt of instructions. The consequences of the Client's failure to timely provide such instructions are entirely the Client's own responsibility and may give AM CY rights to act on behalf of the Client in its sole discretion. The processing of such special instructions may be subject to additional fees that shall be charged separately on the Client's account prior to processing of

5.3. The Client consents that where proceeds of an announced corporate action cannot be credited to or reflected in the Client's account, AM CY will make a cash balance adjustment in the Client's account to replicate the material effect of such corporate action (typical examples include, but are not limited to, scrip dividends in new stocks that are not supported by AM CY's trading platform, payments in lieu of fractional shares after the stock splits).

## 6. Settlement

6.1. AM CY is not responsible for any delay in the settlement of a transaction resulting from circumstances beyond our control, or the failure of any other person or party (including you) to perform all necessary steps to enable completion on the settlement date. Our obligation is only to pass on to you, or to credit to your account, such deliverable documents or sale proceeds (as the case may be) as we actually receive. If you are dealing in financial products that are not settled through a central securities depository system, settlement delays are likely to occur.

6.2. AM CY may refuse to allow a withdrawal on any account that you have with us if it would leave insufficient funds in the account to pay for any unsettled transactions. Where you make payment into your account and then make a withdrawal shortly afterwards, we reserve the right to delay settlement for up to ten business days to ensure your payment has cleared.

## 7. Records, Reports and Communications

7.1. AM CY keeps records of the financial products traded by you in a way that enables us to readily identify the financial products which are held by you. The records include information about the transactions in financial products. AM CY will arrange for reasonable verification procedures for the appropriately frequent reconciliation of the financial products held by the custodians. AM CY will make available to you reports on the activity of your account on a daily and monthly basis, detailing information such as ticker name, position size, purchase price, accrued profit and loss for the statement period.

7.2. AM CY may provide such other information as may be reasonably requested by you in relation to any financial products held by a custodian, including to acknowledge the manner in which a custodian holds financial products for you.

7.3. You consent to receive any reports or confirmations that AM CY may make available by electronic means via AM CY's system or platform and acknowledge that your access to and use of such reports are subject to this Agreement. You agree that any failure on your part to receive and read the notice does not obviate the effect of its subject matter.

7.4. You acknowledge and agree that the reports made available by AM CY may not be sufficient for you to discharge any obligations you have under law, whether statutory or otherwise, and that you should seek independent verification of the sufficiency of the reports for any purpose.

AM CY provides electronic confirmations, reports, account statements, key investor information documents, trade confirmations and other disclosure documents, relevant policies and agreements, and other Client records and communications (collectively, "Records, Reports and Communications")

in electronic form to the maximum extent permitted by applicable law.

7.5. Electronic Records, Reports and Communications may be sent to your trading platform, to your email address or to your account page.

7.6. By entering into this Agreement, you consent to the receipt of Records, Reports and Communications, including as applicable, where these Records, Reports and Communications are published on AM CY's website, and acknowledge that this Agreement is proper notification that these Records, Reports and Communications are available in electronic form on AM CY's website. Such consent will apply on an ongoing basis and for every tax year unless withdrawn by you. You may withdraw such consent at any time by providing electronic written notice to AM CY through AM CY's website. If you withdraw such consent, AM CY may provide required Records, Reports and Communications in paper upon receiving a request from you. However, AM CY reserves the right to require you to close your account if you withdraw consent to receiving electronic delivery of Records, Reports and Communications.

## **8. Fractional Trading in Stocks and/or Shares and Trust Relationship**

8.1. AM CY allows you to trade and/or undertake fractional investment in stocks and/or shares, units in limited liability partnerships, depository receipts and units of the exchange-traded funds issued under the laws of EU member states and third countries in non-fractional form (hereinafter "**Fractional Investment**" or "**Fractional Trading Services**"). Please refer to the FRACTIONAL INVESTMENTS IN SHARES AND ETFs TRADING DISCLOSURE which shall be deemed to form part of this Agreement.

8.2. The Company shall provide execution-only Fractional Trading Services and shall hold and safeguard and/or administer the Client's funds and financial instruments. The Client acknowledges that AM CY may at its sole and absolute discretion delegate certain obligations under this Agreement to third-parties, and as such that AM CY may act as intermediary in respect to the provision of the Fractional Trading Services.

8.3. AM CY, in providing Fractional Trading Services, shall hold the Fractional Investments under trust for and on behalf of the Client who shall be considered the beneficiary of the Fractional Investment in such proportion of the same security as per Client's investment participation and/or Client's agreed fractional exposure to the shares, or ETFs. The Client further understands that the beneficial interest in Fractional Investments which are held under trust pursuant to this Agreement might be also held as such in an intermediated structure and/or chain. In addition, in cases where the governing law of the issuer of the shares does not provide for the issue of fractional shares and/or fractional investments over shares or other securities, the legal ownership of the shares and other securities purchased by AM CY to facilitate Fractional Trading Services will be held by AM CY but the later will hold in trust for the Client such proportion which corresponds to the Client's agreed fractional exposure to the shares and ETFs.

8.4. The Client proceeding with Fractional Investment shall be the beneficial owner of the respective right over the shares which is held through a chain of equitable relationships, and which enables the client, even indirectly, to enjoy the respective benefits comforted to the same. As such, the Client obtains beneficial interests to the shares and other securities that are subject to the Fractional Investment of the Client.

8.5. AM CY undertakes to keep records and documents which serve as evidence of ownership of the proportion of beneficial ownership over shares conferred to the Client.

8.6. The Fractional Trading Services will be provided by AM CY on the understanding that AM CY is not providing to the Client any investment, legal, regulatory and or any other form of advice. It is the Client's responsibility to seek independent advice in relation to the receipt of the above services. However, AM CY undertakes to provide the Fractional Trading Services with reasonable care and skill.

8.7. The Client acknowledges that he/she shall provide instructions to AM CY to place orders relating to Fractional Trading Services, where AM CY may act as either principal or execute orders through third-party brokers or custodians. This means that unless AM CY has otherwise agreed in writing, it will treat the Client as its counterparty for all purposes and the Client will be responsible for performing its obligations for each order executed and for each transaction performed through AM CY's trading platform.

8.8. In terms of providing the Fractional Trading Services, AM CY provides to the Client the respective buy and sell price for the Fractional Investment in stocks and ETFs. When and if an order is accepted at AM CY's discretion, AM CY will confirm to the Client if the transaction has been partially or fully executed. We reiterate that AM CY does not provide any guarantees that any orders of the Client will be fully or partially executed, and that AM CY may reject any order at its absolute discretion for whatever or for no particular reason. The Client acknowledges and accepts that the market price of any security may change between the time AM CY receives and accepts an order and when it attempts to execute it.

8.9. AM CY's Fractional Trading Services are limited to buying a Fractional Investment on AM CY's platform and selling those Fractional Investments, again, on AM CY's platform. The Client acknowledges that he/she will not be able to transfer the Fractional Investments and any other instruments and/or securities made available by AM CY outside the trading platform.

8.10. The Client agrees that AM CY will hold the Client's Fractional Investments in shares under trust and that the fractional positions shall be kept in Client's own Invest.MT5" account. As such, the Client may receive dividends or distributions as beneficial owner for particular proportion.

8.11. **Voting rights and information:** Client does not have and is not granted with any voting rights for any of the fractional investments held in his/her account and, to this end, the Client will not be able to make voluntary elections on any corporate action (including, without limitation, any tender offers or rights offerings) with respect to such fractional investments.

8.12. **Dividends:** Certain fractional investments may pay dividends as further described in the trading platform upon placing of a respective order for Fractional Investment in particular shares. In the event where the currency of the payable dividend is different from the base currency of your account, we will convert the currency of such dividend to the base currency of your account. The dividend amount payable to your fractional share or fractional ETF position must be greater than or equal to 0.01 of the base currency of your account in order to be credited to such account.

8.13. **Residual interest:** Depending on the type of shares for which a Fractional Investment is made by the Client and subject to the applicable laws for the issuer of the said shares, the Client may have the right to participate in the distribution of assets on the winding up of the issuer, in respect of the particular Fractional Investment of the Client in shares issued by an issuer who enters into winding-up and/or liquidation proceedings.

8.14. **Transferability:** This Agreement providing fractional interests to the Client over shares and other securities in non-fractional form, shall not affect the qualification of the whole shares thereunder as transferable securities. However, the Client understands that any transfer in respect of Fractional Investments is not allowed and that any transfer out of the fractional components is prohibited.

8.15. **Corporate event:** For the purpose of this clause, a Corporate Event shall mean any change to the securities, i.e. shares, that the Client owns, including but not limited to share consolidation, share split, reorganizations, mergers, dividends distributions, delisting, insolvency, anything that may affect the status and or existence and or otherwise of the shares. Corporate Events can be subject to immediate changes without notice. The Client acknowledges and accepts that any Corporate Event can take place at any time. The Client acknowledges and accepts that these changes are beyond AM CY's control, who will not be liable for any financial losses that may occur as a result of these events or delays in processing of such events in Client accounts. Where available, AM CY will distribute interests in

proportion to ownership interest, inclusive of Fractional Investments (dependent on the Fractional Investment in which you are trading).

8.16. The Client understands and agrees that AM CY may act as both, agent and principal when executing a Client's order. The order relating to non-fractional investment in shares and/or stocks offered and/or being enabled by AM CY will be executed by the AM CY as agent, through a regulated stock exchange market, a number of liquidity providers, a multi-trading facility and/or an organized trading facility. At the same time, a respective order in Fractional Investment will be executed by AM CY as principal against its principal account, whereby all fractional exposures are fully covered by whole shares acquired through proper market execution.

8.17. When a client trades shares through AM CY, there are two components to consider: a) whole share volume, whereby AM CY acts as an agent, with shares being registered in the name of the respective nominee holders/custodians; b) fractional investments, whereby AM CY act as either a principal or in some cases as agent towards the client in relation to fractional investing. AM CY only holds the fractional shares under trust for and on behalf of the Clients who shall be considered the beneficiaries of such fractional exposure in proportion to their investment participation, while the whole share remains registered in the name of the respective nominee holders/custodians.

8.18. AM CY shall provide to the Client the Fractional Trading Services in compliance with its respective obligations under the applicable laws and regulations, including but not limited to the share trading obligation for investment firms pursuant to article 23 of Markets in Financial Instruments Regulation (MiFIR) and AM CY's obligations relating to safeguarding Client's financial instruments and funds. It is noted that AM CY does not meet the Systematic Internaliser (SI) status requirements for any stocks and thus no SI related obligations are applicable in this instance.

## **9. Client Money and Account**

9.1. AM CY requires AM CY's Clients to credit all funds related to their Invest.MT5 account to a designated financial institution with which AM CY maintains a segregated client account prior to the placement of any order.

9.2. AM CY must deal with any money which you pay or give to us, or which is otherwise received by AM CY in connection with financial services provided by AM CY. You acknowledge that your monies will be deposited by AM CY in a clients segregated account.

9.3. You authorise AM CY to withdraw any or all monies to which you are otherwise entitled in any clients' segregated account or trust account maintained by AM CY to meet any liability, obligation or other loss which you owe to AM CY.

9.4. You hereby grant your express consent and agree that AMCY is entitled to all interest earned on money credited to a Clients' segregated account or trust account unless you and AM CY have otherwise agreed in writing.

9.5. If you instruct AM CY to pay an amount to you, AM CY will pay such amount to which you are entitled under this Agreement directly to you and not to any third party, unless you have otherwise instructed AM CY to do so and AM CY has agreed. You must provide the relevant account details for payment instructions in respect of payments to be made by AM CY to you.

9.6. Whilst AM CY will take reasonable steps to comply with your payment instructions, AM CY accepts no responsibility for any failure to comply with those instructions and, if such failure occurs, the relevant monies will continue to be held by AM CY in accordance with applicable laws.

9.7. All currency exchange risks regarding any payment instruction will be solely your liability. Any conversion from one currency to another required to be made for performing any payment instruction

may be effected by AM CY in the manner and at the time and at the exchange rates that AM CY in its absolute discretion decides.

9.8. You acknowledge that monies paid by you or AM CY to an international financial market participant or other service provider outside the Republic of Cyprus, or received by such a person outside of the Republic of Cyprus in connection with services provided to you by AM CY, will not be subject to the laws of the Republic of Cyprus and rules governing client money, but instead will be subject to the applicable laws of the relevant jurisdiction.

## 10. Client Money and Custody

10.1. Unless short selling is specifically permitted by AM CY, AM CY requires AM CY's Clients to credit all funds related to their Invest.MT5 account to a designated financial institution with which AM CY maintains a segregated client account prior to the placement of any purchase order.

10.2. Immediately following the acceptance by AM CY of a purchase order by the Client for a security, AM CY shall be liable for the purchase. The amount payable for settlement of the purchase order shall become instantly due and payable by the Client to AM CY and shall thereupon cease to be client money. The Client shall not have the protection of the client money rules promulgated by the CySEC in respect of funds required for settlement of a purchase order.

10.3. AM CY will deposit an amount equal to the amount due for settlement in a transaction segregated account in its own name. AM CY will transfer such amount from the transaction segregated account to a third-party broker who may be located in a jurisdiction outside of the European Economic Area, such as the United States of America, for the purpose of clearing, settlement of the transaction and custody of the securities.

10.4. Securities purchased by a Client may be held in an omnibus account /segregated omnibus account (the "Omnibus Account") with a third-party broker or custodian. In addition, these securities may be registered in the name of the intermediary broker or third-party custodian and held in the possession of such third-parties at an authorized securities depository for the benefit of clients of the third-party broker or custodian. The Omnibus Account may be held in a territory outside the European Economic Area and will not benefit from the protections afforded to clients under Cyprus laws or within the European Economic Area. The terms of the Omnibus Account allow for the co-mingling of assets and as such, it may not be possible to separate your securities from those of other clients. The Omnibus Account allows for netting and allows the third-party broker and in some cases, relevant exchanges, liens and security interest over assets held in the Omnibus Account. There are additional risks relating to Omnibus Accounts of which the Client needs to be aware of, including the risk of insolvency (only applies in the event where the securities are held in an omnibus account and not a segregated omnibus account) of the third- party broker and/ or custodian as well as the risk that the held securities may be liquidated at prices not favourable to you or that your rights may not be recognised or enforceable under the laws of the relevant jurisdiction(s).

10.5. You should note that Clients may only purchase and sell securities. Once purchased, the securities in the Invest.MT5 account may only be transferred by way of sale.

CySEC Client Money and Custody Rules: The third-party broker/ custodian may be located outside the European Economic Area or outside of the Republic of Cyprus. They may deposit and hold money, securities and other assets (including, but not limited to, collateral and safe custody investments) in accounts that are located outside of the Republic of Cyprus or the European Economic Area. The legal, regulatory, and settlement regime applicable to other brokers or Affiliates and to the entities in which Clients' money, securities and other assets will be held may be different from that of the Republic of Cyprus (i.e., any client money and custody Rules promulgated by the CySEC will not apply) or the rules within if outside the European Economic Area.

10.6. Among other things, different practices for the separate identification of clients money, securities, and assets may apply and, in the event of a default of Client's money, securities and assets may be treated differently from the position that would apply if the money, securities or assets were held in the Republic of Cyprus or within the European Economic Area.

10.7. To the extent that another broker or Affiliate holds Client's money, securities, or other assets, the broker or Affiliate will hold such money, securities, and assets in accordance with the rules of their respective jurisdiction and where assets are held in an Omnibus Account in the United States of America, the Securities and Exchange Commission ("SEC") and the U.S. Commodity Futures Trading Commission ("CFTC"), as applicable.

## **11. Security Interest**

11.1. AM CY acknowledges that it is prohibited from taking or granting a charge, mortgage, lien or other encumbrance over, or in relation to, the financial products held on your behalf, unless it is for expenses and outlays made in accordance with this Agreement (other than its unpaid fees) or in accordance with your instructions in this Agreement.

11.2. Subject to clause 11.1, you hereby instruct and agree that all assets of any kind held by or on behalf of AM CY for you are hereby pledged to AM CY and are subject to a perfected first priority lien and security interest in AM CY's favour to secure performance of obligations and liabilities to AM CY arising under this Agreement or any other document. If you fail to fulfil your payment obligations under this Agreement, AM CY may combine or consolidate any of your accounts, convert to money, or under AM CY's control, a requisite portion of your property sufficient to satisfy the outstanding obligations under this Agreement and apply to proceeds or any property over which AM CY or an Affiliate holds or controls in or towards payment of your liabilities to AM CY arising by virtue of this Agreement. These rights are in addition to any rights AM CY may have at law or equity. You acknowledge that this clause 11 may create a security interest in AM CY's favour.

## **12. Default Events and Suspicious Acts**

12.1. A "Default" event occurs automatically, without notice upon:

- a) your breach/repudiation of any agreement with AM CY;
- b) your failure to provide assurance satisfactory to AM CY of performance of an obligation, after request from AM CY in AM CY's sole discretion;
- c) your account having zero equity or being in deficit;
- d) executing an order for which you had insufficient funds;
- e) proceedings by/against the Client under any bankruptcy, insolvency, or similar law;
- f) assignment for the benefit of your creditors;
- g) appointment of a receiver, trustee, liquidator or similar officer for you or your property;
- h) the making of misleading/deceptive statements by you, or statements that later become misleading/deceptive;
- i) your legal incapacity;
- j) proceeding to suspend your business or license by any regulator or organization; or
- k) AM CY having reason to believe that any of the foregoing is likely to occur imminently.

12.2. You unconditionally agree that, upon a Default, AM CY may terminate any or all of AM CY's obligations to you and AM CY shall have the discretion to, without prior notice, liquidate all or any part of your positions in any account at AM CY, individual, joint, company or trust, at any time and in any manner and through any market or dealer. You agree not to hold AM CY or any of its Affiliates liable for all actions, omissions, costs, fees (including, but not limited to, attorney's fees), or liabilities associated with any of your Default or any transaction undertaken by AM CY upon Default.

12.3. If AM CY or any of its Affiliates, in their sole discretion, believe that any of your accounts has been involved in any fraud or crime or violation of laws or Applicable Regulations, or has been accessed unlawfully, or is otherwise involved in any suspicious activity (whether as victim or perpetrator or otherwise), AM CY may suspend or freeze the account or any privileges of the account, may freeze or liquidate funds or assets, or may utilize any of the remedies in this Agreement for a "Default".

### 13. Commission and Fees

13.1. When you give AM CY an instruction of buying or selling financial products and a transaction is entered into by AM CY on your behalf regardless of partial or full, you must pay to AM CY:

- a) commission or brokerage at rates AM CY may notify you from time to time;
- b) any fees, taxes, stamp duty or other charges from time to time be levied on or in connection with any transactions entered into on your behalf; and
- c) interest or any unpaid amounts due under this Agreement, accrued from the due date until the date the amount(s) are repaid in full.

13.2. AM CY may charge you for the provision by us to you of market data or any other account feature or such other fees as we reasonably advise you from time to time via email or by posting on AM CY's website. You authorise AM CY to deduct commission and fees or other amounts (including interest) payable by you directly from your account.

13.3. If you have been referred to AM CY or on behalf of an agent or other third party, that agent or third party may receive benefits in the form of a commission or rebate from AM CY, provided that this is allowed in accordance with Applicable Regulations.

13.4. AM CY reserves the right to, at any time, change or impose fees in connection with the services that we provide to you. AM CY will provide reasonable notice to you of such imposition or change prior to its occurrence.

13.5. Unless otherwise agreed, all amounts payable by you under this Agreement are inclusive of GST.

13.6. Commissions and fees are as specified on AM CY's website unless otherwise agreed in writing by AM CY beforehand. You acknowledge that AM CY deducts commissions/fees from your accounts, which will reduce account equity. Positions will be liquidated if commissions or other charges cause an account deficiency. Changes to commissions/fees are effective immediately upon either of:

- a) posting on AM CY's website or email; or
- b) other written notice to you.

Your funds will not be disbursed until after transactions are settled. Terms and conditions for deposit and withdrawal of funds (including holding periods) are as specified on AM CY's website.

13.7. Negative Account Balance: If a cash account incurs a deficit, interest rates will apply until the balance is repaid. You agree to pay reasonable costs of collection for any of your unpaid deficit, including attorneys' and collection agent fees.

#### **14. Quotes, Market Information, Research and Internet Links**

Quotes, news, research and information accessible through AM CY (including through links to outside websites) ("Information") may be prepared by third party providers. The Information is the property of AM CY, the providers or their licensors and is protected by law. You agree not to reproduce, distribute, sell or commercially exploit the Information in any manner without the prior written consent of AM CY and the providers. AM CY reserves the right to terminate access to the Information. None of the Information constitutes an advice, recommendation or a solicitation to buy or sell. Neither AM CY nor the providers guarantee accuracy, timeliness, or completeness of the Information, and you should consult an independent advisor before making investment decisions. RELIANCE ON QUOTES, DATA OR OTHER INFORMATION IS AT YOUR OWN RISK. IN NO EVENT WILL AM CY OR THE PROVIDERS BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR INDIRECT DAMAGES ARISING FROM USE OF THE INFORMATION. THERE IS NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, REGARDING THE INFORMATION, INCLUDING WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR USE, OR WARRANTY OF NON- INFRINGEMENT.

Past performance of any asset does not guarantee future performance.

#### **15. License for Using AM CY's Software**

AM CY grants you a non-exclusive, non-transferable license to use AM CY's software (hereinafter referred to as the "Software") solely as provided herein. Title to AM CY's Software and updates shall remain the sole property of AM CY, including all patents, copyrights and trademarks. You shall not sell, exchange, or transfer the AM CY Software to others. You shall not copy, modify, translate, decompile, reverse engineer, disassemble or reduce to a human readable form, or adapt, AM CY's Software or use it to create a derivative work, unless authorised in writing by AM CY. AM CY is entitled to immediate injunctive relief for threatened breaches of these undertakings. This clause survives the termination of this Agreement.

#### **16. Disclaimer and Liquidated Damages**

16.1. You agree to indemnify and hold AM CY and the Affiliates harmless for all actions, omissions, claims, costs, expenses, fees (including, but not limited to, legal fees), penalties, losses, damages, taxes, imposts, levies and other liabilities which AM CY and/or the Affiliates may incur or be subjected to in connection with:

- a) any of your account(s) or any transaction or any matching transaction on an exchange or market, or with the broker or an intermediate broker or agent;
- b) the exercise of any right or remedy under this Agreement;
- c) meeting any obligation of AM CY which AM CY fails to perform by reason of an event of Default;
- d) failure of commission or commission fault caused by your improper use of AM CY's platform;
- e) interruption, pause, delay or data fault of trading instructions which might occur due to malfunction, break-off, delay or other factors of internet data transmission;
- f) loss arising from your account and password, personal information, or trading information are being inappropriately disclosed due to your own conduct;
- g) your use of the service provided by AM CY causing loss to you and/or a third party;

h) any force majeure event, including declarations of war, acts of terrorism, environmental disasters, unexpected changes in the legal/regulatory sphere etc., outside the control of AM CY.

## 16.2. You also agree to and acknowledge the following:

a) Upon registering and opening an account at AM CY, you warrant that you are obeying to the relevant laws and Applicable Regulations and Rules for using AM CY's platform. You must not misuse AM CY's trading platform and provided services by distributing illicit or harmful information or engaging in harmful conduct, including but not limited to the dissemination of false advertisements, violent imagery, insulting or slanderous comments, violating the privacy of individuals and any other information against the laws and regulations. You must not engage in activities which infringe a third party's intellectual property right or any other legal rights and interests. AM CY is not liable for any losses or damages arising from such conduct.

b) AM CY is not liable for any punitive, indirect, occasional, special or associated loss or damage, including but not limited to indirect personal damage, loss of business profit, interruption in trade, loss of business information or loss of any other reliance interests.

c) Since investment in securities or other financial products has risks of loss, AM CY will not be responsible for the profit and loss and risk related to your investment.

d) AM CY and our associated companies and Affiliates cannot guarantee the absolute reliability and accuracy of such information they provide as market quotation, diagram and comment, or the loss arising from the inaccuracy or missing of any contents of the market or from your subjective factors.

e) The internet contains an inherent level of risk, and in spite of AM CY's best efforts it is possible that some malicious hack or malfunction of the web server may delay the release of or affect the veracity of market information and other securities-related information.

f) Your device setup may be incompatible with AM CY's online transaction system, causing failure of orders or commission. In this case, you should report this to AM CY immediately and get technical support. AM CY is not liable for this.

g) AM CY does not examine or verify the contents provided by our associated companies and our Affiliates and does not guarantee the authenticity thereof, which should be judged by you and for which AM CY or its associated companies or Affiliates are not responsible.

## 16.3. Liquidated Damages

You confirm that there may be postponement or interruption during your use of AM CY's system, including those arising from AM CY's intentional safeguarding of AM CY's system. Under no circumstance, by taking whatever action and no matter whatever loss suffered by you may AM CY's obligation exceed the total amount of the maximum monthly commission paid by you to AM CY within six (6) months before the occurrence of any claim.

## 17. Privacy and Confidentiality

17.1. You acknowledge that by opening an account with us and providing us with order instructions of buying or selling financial products, you will be providing us with personal information within the meaning of the Cypriot "Law providing for the Protection of Natural Persons with regard to the Processing of Personal Data and for the Free Movement of such Data of 2018 (Law 125(I)/2018)", as amended. You consent to us processing all such information for the purposes of performing the Agreement and administering the relationship between you and us. You acknowledge and agree that this may result in

your personal information being sent outside the Republic of Cyprus or the European Economic Area. You consent to our processing and disclosing such information in accordance with this Agreement and our Privacy Policy as published on our website, as may be updated from time to time. In the event that you disclose your Tax Identification Number ("TIN") to us, we will comply with the Applicable Regulations in the handling, storage and treatment of that TIN.

17.2. Confidential information indicatively includes but is not limited to information about our business including any operations, processes, products and technology, affairs, trading, transactions, customers, suppliers (hereinafter referred to as "Confidential Information"), but excludes information which:

- a) is or becomes public knowledge other than as a result of any breach of this Agreement or AM CY's Privacy Policy;
- b) is lawfully within your possession before receiving such information from us;
- c) is received by you without any obligation of confidentiality.

AMCY and you undertake to not:

- a) disclose to any person any Confidential Information except as permitted by this Agreement or by law;
- b) use any Confidential Information for any purpose other than to exercise any rights and perform any obligations under or in connection with this Agreement.

This clause and its operation survive the termination of this Agreement.

## **18. Client Must Maintain Alternative Trading Arrangements**

Computer-based systems such as those used by AM CY are inherently vulnerable to disruption, delay or failure. YOU AGREE TO TAKE REASONABLE STEPS TO MAINTAIN ALTERNATIVE TRADING ARRANGEMENTS IN ADDITION TO YOUR AM CY ACCOUNT FOR EXECUTION OF YOUR ORDERS IN THE EVENT THAT AM CY'S SYSTEM IS UNAVAILABLE.

## **19. Disclosure Statement**

AM CY hereby makes the following disclosures to you:

19.1. Securities purchased by you will be subject, inter alia, to all the conditions and limitations that are indicated in Clause 10.4 of the Agreement.

19.2. You will be the beneficial owner of your funds in your account and shall ensure that the source and use of the funds is legitimate, and that the procedures for the deposit and currency exchange are consistent with the relevant laws and Applicable Regulations of your jurisdiction. Any dispute arising from the ownership and legality of your funds or any associated liability will be solely your responsibility. If any loss is caused to AM CY as a result, AM CY shall be fully indemnified by you.

## **20. Limitation of Liability and Indemnity**

20.1. Subject to the provisions of the relevant laws that are applicable in the Republic of Cyprus from time to time:

- a) AM CY and any Affiliates make no warranties either expressly or impliedly as to merchantability, fitness for a particular purpose, or otherwise (including as to accuracy, availability, completeness or quality), with respect to any services offered by virtue of the Agreement, including, without limitation, AM CY's trading platform;

b) AM CY and its Affiliates are excluded from all liability in contract or otherwise relating to or resulting from use of any service to be provided under this Agreement and for any loss incurred by you directly or indirectly without limitation as a result of or arising out of:

- i. any inaccuracy, error or delay in or omission from any information provided to you under this Agreement;
- ii. any delays or failures or inaccuracies, or loss of access to, the provision of a service to you including, without limitation, any delay, failure or inaccuracy in, or the loss of access to, the trading platform or in respect of the transmission of orders, instructions or any other information;
- iii. any misinterpretation of your order or instructions which are unclear, ambiguous, or not specific; or
- iv. a service disruption event.

20.2. AM CY and its Affiliates are not liable in contract, tort (including negligence) or otherwise for any loss of prospective profits or expenses or special, indirect or consequential damages resulting from the supply of a service and the provision of custodial or depository services (as and if applicable).

20.3. To the fullest extent permitted by law, you release, discharge and indemnify and agree to keep AM CY, its Affiliates and their directors, officers, employees, associates, agents and representatives as well as their affiliates indemnified from and against all claims arising out of:

- a) any default, whether by your act or omission under this Agreement or any order, instruction or transaction;
- b) any breach by you of any applicable law;
- c) any representation or warranty made or given by you under this Agreement proven to be untrue or incorrect;
- d) any error, omission, fraud, malfeasance, negligence, misappropriation or criminal act or omission by you or by any of your clients, employees, agents or authorised persons, consultants or servants;
- e) any failure of any of your computer or electronic systems or networks to perform, be available or successfully transmit data to AM CY, or any error or inadequacy in the data or information input into such systems or networks by you;
- f) any delays in processing any order or instruction including, for instance, as a result of systems or market delays, or due to verification procedures or unauthorised processes or due to call waiting time or adherence to internal policies and procedures;
- g) anything lawfully done by AM CY in accordance with, pursuant or incidental to this Agreement;
- h) any instruction, request or direction given by you;
- i) by reason of AM CY complying with any direction, request or requirement of applicable law, any financial market, any government body or any regulatory body having jurisdiction over AM CY;
- j) arising from and in connection with or in any way related to AM CY in good faith accepting and acting on instructions received by facsimile transmission, email or by other means which

are signed by or purported to be signed by you or any authorised person;

k) arising out of AM CY's observance of this Agreement; or

l) payable in connection with the acquisition of any financial product or in relation to any calls or demands for payments (including unpaid capital) in respect of them.

## **21. Amendment and Termination**

21.1. AMCY may amend this Agreement from time to time. Any revised terms of this Agreement shall become effective five (5) business days after the date of any email notification issued to you **or** the date that it is posted on AM CY's website (whichever is earlier). Any continued use of the services after the effective date shall constitute acceptance of any revised terms.

Within this period, the Client may send a written notice of objection via e-mail to [global@admiralmarkets.com](mailto:global@admiralmarkets.com). Upon doing so, the Client must promptly cease using the services of AM CY, except as necessary to close all securities trading accounts (or any other accounts where securities are available for trading). Even if the Client provides a written notice of objection, he/she will still be bound by the revised Agreement which shall be deemed as accepted by the Client, if he/she continues to use the services of AM CY after sending the said notice of objection.

Prior to the use of AM CY's services, you should carefully read this Agreement as you may become AM CY's client after observing all the terms hereof. Once you are using the functions of AM CY's trading platform, you form a relationship with AM CY subject to this Agreement. This Agreement governs all orders and instructions of buying or selling financial products received from you and all transactions entered into by AM CY on your behalf. Any amended agreement will supersede any previous agreement between you and AM CY on the same subject matter. This clause does not serve to exclude the effect of any of AM CY's other disclosure documents, policies and agreements.

The Client is urged and obliged to regularly check whether any modifications and/or amendments have been made in relation to the provisions of this Agreement.

21.2. Without limiting the clause 12 Default event, AM CY may terminate this Agreement at any time by giving you respective notice of termination. You may terminate this Agreement at any time by giving AM CY 5 business days' notice. The termination of this Agreement:

a) does not affect outstanding obligations under this Agreement which remain undischarged at the time of termination;

b) will not affect any obligation that may already have been incurred by either party in respect of any outstanding orders, instructions or transactions already being held on your behalf or any legal rights or obligations that may already have arisen under this Agreement or any instructions made thereunder; and

c) will not affect the operation of clauses 7, 8, 9, 10, 11, 12, 14, 15, 16, 19, 20 or 21 as appropriate.

Upon termination you will pay to AM CY any outstanding commission, charges, fees and taxes due.

21.3. Upon termination of this Agreement, subject to clause 13 Commissions and Fees, and without limiting clause 12 Default event, AM CY:

a) may do one or more of the following:

- i. cancel any outstanding orders and instructions;
- ii. enter into one or more transactions to affect the close out of one or more unsettled transactions or open positions;
- iii. settle any transaction which has not at the time of termination been settled;
- iv. exercise any other rights AM CY has under this Agreement; and
- v. do, or refrain from doing, anything else which AM CY considers reasonable in the context of this Agreement (or part thereof) having been terminated; and

b) will if applicable, within a reasonable time and subject to any lien that may be exercised, transfer or cause to be transferred those financial products for, in communication with the respective custodian, according to your instructions, provided that AM CY is in good faith able to arrange and is legally allowed to make such transfer.

c) will charge commission and any other applicable charges, fees and taxes on the sale or transfer of your financial product.

Where financial products are sold, you may suffer a shortfall between the amount you invested and the amount you get back after sale. AM CY and its Affiliates are not responsible for any shortfall that arises. Any shortfall will be borne by you. Where financial products cannot be sold, redeemed or transferred, AM CY will certificate the financial products at your cost and distribute these certificates to you. This Agreement will continue until AM CY has transferred, sold, redeemed or otherwise distributed the financial products or paid you the proceeds.

## **22. Privacy Policy**

The Client represents that the Client has read and understood the information contained in the "Privacy Policy" to be found on AM CY's website, and consents to the collection and use of the personal information that the Client has shared with the Affiliates in accordance therewith. The Client further consents to the receipt of annual notice of the Privacy Policy via the AM CY website and shall monitor the AM CY website for revisions to the Privacy Policy.

## **23. Complaint Procedures**

A summary of AM CY's Internal complaint handling policy shall be made available to the Client through AM CY's website.

## **24. Governing Law and Jurisdiction**

The Client irrevocably agrees that this Agreement shall be governed by and construed in accordance with the laws of the Republic of Cyprus without giving effect to conflicts of law provisions. The Client also irrevocably agrees that the courts of the Republic of Cyprus shall have exclusive jurisdiction over all disputes relating to or arising from the execution or performance of this Agreement, any transaction hereunder or any of the Client's accounts and irrevocably submits to the jurisdiction of such courts. The Client waives any objection which it may have, at any time, to the bringing of any proceedings in any such court and agrees not to claim that such proceedings have been brought in an inconvenient forum or that such court does not have jurisdiction over it.

However, the foregoing shall not prevent AM CY or any of its Affiliates from bringing an action in any court of any other jurisdiction, in their discretion.

## **25. Miscellaneous**

25.1. You agree that this Agreement, and the various disclosure documents and policies issued by AM CY as amended from time to time, contains the complete contract entered into by and between us and you. This Agreement, and the various disclosure documents and policies issued by AM CY as amended from time to time, replaces and supersedes any other explicit and/or implicit agreement or representation between yourself and AM CY. In the event that there are any circumstances not covered by this Agreement, AM CY's terms and conditions and all other applicable disclosure documents and policies will apply to Clients who trade securities. These documents are available from AM CY's website.

25.2. If any term of this Agreement is deemed and/or rendered unenforceable or inoperative, it shall not affect the enforceability or validity of any other provision of this Agreement.

25.3. You agree and consent to AM CY recording all phone conversations you have with AM CY and any Affiliates. You acknowledge AM CY's privacy policy and agree upon AM CY's collection/use of your information according to AM CY's rules and Applicable Regulations.

25.4. Without AM CY's prior written consent, you shall not transfer any rights or obligations hereunder. After sending notice to you, AM CY may transfer this Agreement to another broker, trader or futures broker. This Agreement guarantees AM CY's successors or assignees interests. AM CY may terminate this Agreement or terminate providing services to you at any time. You may close your account through AM CY's website by informing AM CY by email, however, only upon clearance of all positions and satisfaction of all other requirements for closing an account as stipulated on AM CY's website will your account be closed.

25.5. You authorise AM CY directly or through a third party to inquire you about the information required as held by AM CY for carrying out business activities with you. The inquiry may include credit report and other credit examination requested when you breach this Agreement or break the obligation hereunder or verification of the information provided by you to the third-party database. Please read the privacy policy on AM CY's website for more details regarding how we store, handle and use your information.

25.6. AM CY may amend this Agreement at any time as per clause 21 of this Agreement. In the event that any terms of this Agreement are rendered being fully or partially ineffective or unenforceable due to whatever reason, the other terms shall remain valid and binding to the extent permitted by law.

25.7. This Agreement is available in English and other languages. In case of any discrepancies between the English version and versions in other languages, the English version shall prevail.

## **‘Annex’ Auto-Invest Recurring Transactions Terms & Conditions**

### **1. Introduction**

1.1. This ‘**Annex**’ to the Agreement records the auto-invest recurring transactions terms & conditions (hereinafter referred to as the “**Auto-Invest Terms**”), which (Auto-Invest Terms) apply to you, only if you have entered into AM CY’s Auto-Invest Program (as the term “Auto-Invest Program” is defined in Clause 2.1 of the Auto-Invest Terms).

1.2. The aim of the Auto-Invest Terms is to provide you with an overview of the indicative features, limitations and risks that are associated with AM CY’s Auto-Invest Program.

1.3. You acknowledge, understand and agree that the Auto-Invest Terms are an integral part of (and are thus incorporated into) the Agreement, except to the extent that any provision of the Auto-Invest Terms directly conflicts with any provision of the Agreement, in which case, the applicable provision of the Auto-Invest Terms will apply.

### **2. Features and specificities**

2.1. Through AM CY’s auto-invest program, the Client may, via their designated Invest.MT5 account, subject to the terms and conditions of the Auto-Invest Terms and the Agreement, as well as the limitations, restrictions, conditions and specifications that we may set from time to time at our sole and absolute discretion, set up recurring buy orders (based on a pre-determined amount, at a pre-determined frequency) for the securities that are provided for through the Agreement (hereinafter referred to as the “**Auto-Invest Program**”).

2.2. Further to Clause 2.1 of the Auto-Invest Terms, the Client understands and agrees that:

(I) The Client will be required to submit (to AM CY) their (i.e., the Client’s) Auto-Invest Program plan at least one (1) business day prior to the execution of the first planned recurring buy order to take place, however, AM CY reserves each and every right (at its sole and absolute discretion) to either accept or reject such plan with or without providing notice to the Client.

(II) The Auto-Invest Program plan’s purchase schedule will be dependent, inter alia, to the respective conditions which can be found in Clause 2.2(I) of the Auto-Invest Terms, as well as the relevant respective purchase frequency to be selected.

(III) Without prejudice to the generality of the foregoing, AM CY reserves the right, at its sole and absolute discretion, to, indicatively but not exhaustively, refuse and/or cancel and/or block and/or amend and/or reverse any recurring buy orders, for any reason whatsoever (including, but not limited to, any technical and/or other malfunctions), at its sole and absolute discretion.

2.3. The funds to be used for the recurring buy orders to be placed in the context of the Auto-Invest Program plan, will, as applicable (depending on the Client’s selection (as recorded in this Clause 2.3 of the Auto-Invest Terms)), be automatically deducted from the available wallet balance that the Client holds with AM CY, and relevantly transferred automatically to the Client’s designated Invest.MT5 account free of charge, or, will be automatically deducted from the available balance of the designated Invest.MT5 account that the Client holds with AM CY. As such, the Client hereby represents and warrants that:

(I) The Client will, depending on their selection (as prescribed in Clause 2.3 of the Auto- Invest Terms), keep their respective wallet or designated Invest.MT5 account balance sufficiently and adequately funded, and in good standing, at all times, and

(II) The Client will be solely responsible to monitor, inter alia, their respective wallet or designated Invest.MT5 account balance, and arrange for such respective wallet or account to contain sufficient funds in order to meet and maintain the Client's participation into the Auto- Invest Program in good standing, and also to facilitate the meeting of any requirements (including margin requirements) and limitations, restrictions, conditions and specifications that may now or at any time thereafter be imposed by AM CY (in its sole and absolute discretion).

2.4. Further to Clause 2.3 of the Auto-Invest Terms, the Client understands and agrees that their (i.e., the Client's) participation into the Auto-Invest Program will be automatically cancelled after two (2) recurring transaction failures, and in such an event, the Client acknowledges and understands that any of their past and/or present and/or future liabilities and/or commitments and/or obligations whatsoever will not be affected thereby, however, the Client is hereby warned that such cancellation might (indicatively but not exhaustively) affect their future result(s).

2.5. The Client understands that they (i.e., the Client) may apply (to AM CY) for the change of the pre-determined amount and/or the pre-determined frequency of their Auto-Invest Program plan, however, AM CY may accept or deny such change, at its sole and absolute discretion. It shall be borne in mind that if such changes are accepted, such will apply to future orders, and not retrospectively.

### **3. Miscellaneous**

3.1. The recurring buy order(s) to be placed in the context of the Auto-Invest Program will be executed on the first available market price, and this may result in the Client acquiring further or lesser securities when compared to the price of the securities that the Client anticipated or expected to have, had, or have had acquired.

3.2. AM CY is equipped with sole and absolute discretion to place any of the Invest.MT5 account securities in disabled mode, or, close-only mode, for a duration that AM CY deems fit, or, indefinitely. In such an event, the Client understands that:

(I) If the security in question is not part of the Client's Auto-Invest Program plan, it will not be possible for the Client to add such security in their Auto-Invest Program plan.

(II) If the security in question is already part of the Client's Auto-Invest Program plan and the recurring buy date falls on a date on which the disabled or close-only mode is operative for such security, then, such recurring buy order will not be executed.

3.3. AM CY reserves each and every right to amend the frequency and/or the minimum amount to be invested and/or any other particulars of the Auto-Invest Program, at its sole and absolute discretion, at any time, without providing notice to the Client. It is hereby clarified that if the Client is notified of such change, such change will become effective on the date which is specified therein, or, if no date is specified therein, immediately. In addition, if the Client is not notified of such change, such change will become effective on the date on which such change is made public. In addition, AM CY reserves

each and every right to amend the Auto-Invest Terms from time to time, at its sole and absolute discretion. Any revised terms of the Auto-Invest Terms shall become effective five (5) business days after the date of any email notification issued to the Client or the date that it is posted on AM CY's website (whichever is earlier). If the Client continues to use our services after such changes to the Auto-Invest Program and/or the Auto-Invest Terms become effective, it shall be deemed that the Client has accepted such. The Client does not have and shall not have any right whatsoever to amend the Auto-Invest Terms and/or the Auto-Invest Program and/or any part thereof.

3.4. The Client acknowledges and understands that AM CY reserves the right to, indicatively but not exhaustively, block and/or cancel and/or pause and/or reverse any of the Client's past and/or present and/or future order(s) and/or trade(s), and/or disqualify and/or block the Client from participating in the Auto-Invest Program and/or any part thereof, and/or terminate the Agreement and/or the Auto-Invest Terms (and thus, the Client's participation in the Auto-Invest Program), in the following events, which events shall be indicative and not exhaustive:

A. In the event where the Client fails (for whatever reason) to keep their account or wallet (as applicable) sufficiently and adequately funded and in good standing at all times, and/or

B. In the event where the Client fails (for whatever reason) to meet any requirements (including margin requirements) and/or limitations and/or restrictions and/or conditions and/or specifications that may now or at any time thereafter be imposed by AM CY (in its sole and absolute discretion). Furthermore, it is hereby clarified that if, for any reason whatsoever, it is not possible for any recurring buy order(s) to be executed after the funds will have been transferred from the Client's available wallet balance to their designated Invest.MT5 account balance, then, the Company will neither be liable nor responsible (and as such, will not arrange) to transfer such funds back to the Client's wallet.

3.5. In the event where AM CY receives a chargeback and/or returned payment in the context of the Client's participation into the Auto-Invest Program, AM CY reserves the right to, indicatively but not exhaustively, and without prejudice to any of its other rights, cancel that specific order and/or trade, and/or the Client's past and/or current and/or future order(s) and/or trade(s), including pending order(s) and/or trade(s), and/or liquidate the Client's position(s) and/or trade(s) at a price which AM CY deems fit.

3.6. The Auto-Invest Program will be available and accessible via the "Admirals" mobile application, as well as any additional medium that AM CY may elect, at its sole and absolute discretion.

3.7. In the context of the Auto-Invest Program, the Client acknowledges and agrees that AM CY may act as agent in relation to the execution, or, arrange execution of orders and transactions on the Client's behalf.

3.8. The Client agrees that their (i.e., the Client's) participation in the Auto-Invest Program constitutes the Client's sole and absolute decision. AM CY will never provide the Client with any investment advice and/or any investment recommendations and/or tax-related and/or financial-related advice of any kind, irrespective of whether such advice and/or recommendations is/are related to the Auto-Invest Program and/or any part thereof. In addition, the Client hereby acknowledges and agrees that the Client alone is responsible for determining their Auto-Invest Program criteria, based on their sole and absolute assessment.

3.9. Neither the Auto-Invest Program nor any part thereof should be construed as a solicitation and/or a recommendation and/or an endorsement and/or an offer to buy and/or sell any financial instrument(s) whatsoever.

3.10. Neither AM CY nor any of its affiliate and/or subsidiary and/or parent and/or sister undertakings will be liable for any losses and/or liabilities and/or obligations and/or commitments (of any nature) that may or will be suffered by the Client.

3.11. The Client should seek advice from an independent and suitably licensed financial advisor and ensure that they (i.e., the Client) have the requisite risk appetite and relevant experience and knowledge prior participating in the Auto-Invest Program, and/or entering into any transactions by virtue of such participation. In addition, the Client hereby acknowledges and understands that past performance is neither a reliable indicator nor a guarantee of future results and/or returns.

3.12. Headings inserted in the Auto-Invest Terms are for convenience only and shall not affect its interpretation.

3.13. The Client understands and agrees that AM CY is not (and shall not) be responsible and/or liable for any loss(es) and/or liabilities and/or commitment(s) related to the Auto-Invest Program and/or for any cancelled and/or paused and/or blocked order(s) and/or trade(s), and that the Client alone is solely responsible to, inter alia, track their designated Invest.MT5 account's profit & loss (including floating profit & loss), performance, and position closure, and to take any actions that are or may be required in relation to the position(s) to be opened or any actions to be assumed by virtue of their participation in the Auto-Invest Program.

3.14. AM CY reserves the right to, at any time, and without prior notice, refuse to process and/or cancel and/or terminate and/or reverse any recurring transactions to be placed in the context of the Auto-Invest Program, at our sole and absolute discretion, even after funds have been debited from the Client's account(s), due to (but without limitation) the fact that it appears (or we reasonably suspect) that the Client's transactions and/or the Client's conduct breaches any applicable laws and/or market practice. In any such event, the Client understands, acknowledges and agrees that we are equipped with every right to proceed with any action we deem fit (such as, but not limited to, reversing any and/or all of the Client's transaction(s) and/or terminating the Auto-Invest Terms and/or the Agreement), and we shall be under no obligation to allow the Client to reinstate a purchase or sale order at the same price or on the same terms as the canceled transaction.

3.15. The Client understands and agrees that the Client is solely responsible to examine the status of their (i.e., the Client's) transactions, orders, available funds, limitations, restrictions, conditions and specifications attaching to the Auto-Invest Program and the Auto-Invest Terms, and that AM CY will not be obliged (and as such, will not) examine and/or advise and/or notify the Client as to any of the above. Moreover, AM CY will assume that all information, details and instructions to be provided by the Client is accurate and complete in all material respects.

3.16. After entering into the Auto-Invest Program, the Client will be allowed to cancel their participation into such program by following the prescribed steps to be found in the "Admirals" mobile application (or, in accordance to Clause 3.6 of the Auto-Invest Terms, the additional medium (as and if applicable)). It is hereby stressed that neither cancellation nor termination will relieve the Client from any past and/or present and/or future liabilities and/or commitments and/or obligations

whatsoever.

3.17. Without prejudice to the remaining clauses of the Auto-Invest Terms, the Client understands and agrees that once entering into the Auto-Invest Program, they (i.e., the Client) will only be allowed to cancel their participation to such program by following the prescribed steps to be found in the “Admirals” mobile application (or, in accordance to Clause 3.6 of the Auto-Invest Terms, the additional medium (as and if applicable)), provided that:

- (I) No obligations, liabilities, or commitments exist, will be created or will come in place at the time of cancellation, and
- (II) No obligations, liabilities, or commitments will come in place and/or be created post cancellation.