

Negative Account Balance Protection Policy for Retail Clients

Valid as of 14.03.2025

The trading systems of Admiral Markets AS are designed with "safeguards" to help prevent clients from incurring a negative balance when trading under normal market conditions, for example the "Stop out Level".

Also, as is common practice, all clients can and should set personal limits for risk management which can help limit losses and help maximise profits.

For example, a personal "Stop Loss" should be instigated that takes into account the amount of leverage being used for open positions in relation to the account balance and individual order size. To reiterate, "Risk Management" is an important discipline when trading leveraged products.

Risk management means the use of strategies to control or reduce financial risk. Risk management is a set of rules need to be followed to secure capital controls and particularly minimise the possibility of negative balance. An example is a stop-loss order that minimizes maximum loss or avoiding of opening a large positions immediately prior to publication of important macroeconomic indicators or immediately prior to instrument's trading session close.

Occasionally, the above safeguards may fail. This could be because of a significant "market gap" (a weekend close and open) making it possible to incur a negative balance while trading. If a client incurs a negative balance through trading activity, the client should inform the company's support team.

In accordance with applicable regulations, Admiral Markets AS guarantees that retail clients cannot lose more than the total amount of funds in their account. Where a negative balance arises due to normal trading activity, Admiral Markets AS shall restore the account balance to zero in accordance with this Policy.

"Normal trading activity" refers to trades executed in accordance with the Terms of Business, without abuse, manipulation, use of latency arbitrage, or mirror trading between related accounts.

The amount to be credited is determined by aggregating all of the client's negative balances across all accounts held by the client at Admiral Markets AS due to normal trading activities without any illicit trading methods.

Illicit methods include an occurrence of the negative balance with a profitable position opened on another account of the same client in an opposite direction to a position resulted in the negative balance.

This policy is only available to retail clients only. The provisions of this policy shall not apply:

- where the negative balance is unrelated to the client's trading activity (for example, where the debt relates to any fee or charges of the company);
- if the client is classified as an Eligible Counterparty or a Professional Client.

In cases where a negative balance is caused by trading activity that raises suspicion of abuse or breach of terms, Admiral Markets AS reserves the right to investigate such activity. The company may request additional information from the client and reserves the right to deny balance restoration if abuse is confirmed.