

Admiral Markets UK Ltd Terms of Securities Trading

Geldig vanaf 15/06/2021

1. Introductie

1.1 This securities trading agreement (hereinafter the **"Agreement"**) is concluded between you, the client, and us, Admiral Markets UK Ltd (Company number 08171762, FCA firm reference number 595450). We refer to ourselves as "AM UK", "we", "our", "us" and "ourselves" as appropriate, and the client is referred to as "you", "your", "yours", "yourself" and "Client" as appropriate. AM UK may choose to amend this Agreement as per clause 20, in accordance to its sole and absolute discretion. You do not have and shall not have any right whatsoever to amend this Agreement.

1.2 Through the "Invest.MT5" account, we provide services that relate to the placing of orders to purchase and sell securities, which securities include, but are not limited to, ETFs, listed units in limited liability partnerships and depositary receipts for shares of foreign companies. AM UK shall receive and accept orders from the Client for the specified physical securities that may be available from time to time to the type of client account for which the Client has been approved. AM UK is responsible for the receipt of orders by the Client. The Client understands that the Invest.MT5 account allows the purchase and sale of securities only. Once purchased, the securities in the Invest.MT5 account may only be transferred by way of sale. The Invest.MT5 account is a cash account and not a margined account. In the event that short selling becomes permitted, it may, at AM UK's discretion on notice, become a margined account.

You appoint AM UK as your agent for the purposes of providing the service to you in accordance with this Agreement. You acknowledge and agree that AM UK:

- a) kan optreden als agent, met betrekking tot de uitvoering of namens u de uitvoering van orders en transacties regelen;
- b) will arrange for the safeguarding of any money you deposit in AM UK, in accordance to clause 8.2 of the Agreement.

1.3 In the event that a corporate action or capital event that includes issue in listed equity instruments that:

- a) niet zijn beschreven in clause 1.2; of
- b) are issued in jurisdictions not supported by AM UK; or
- c) are or will be traded in venues which AM UK cannot access; or
- d) are not available on AM UK's trading platform for any other reason;

AM UK will not be able to commence regular trading service to Clients with respect to these new issued instruments and will act reasonably in realising these instruments in the open market and settling with Client in cash at AM UK's sole discretion. Please note that these corporate or capital events may affect your interests; it is your responsibility to understand the implications of these events. AM UK, its affiliated companies (AM UK affiliates, including Admiral Markets AS ("AM AS") and Admiral Markets AU Pty Ltd ("AM PTY"), collectively referred to as "Affiliates")), are not liable for any losses or adverse impacts arising from and/or in connection with these corporate or capital events.

1.4 You acknowledge that illiquid securities typically trade in a restricted market and that, therefore, it may be difficult or impossible to deal in such securities and/or to obtain reliable and timely information about them. Such markets may be subject to different trading rules and systems and typically represent off-exchange markets, which are not accessible to AM UK through its automated order transmission links. If any security that was previously available to you ceases trading on the most relevant regulated market/exchange and continues to trade on such off-exchange market, AM UK in its sole discretion may impose a 'close-only' trading mode that allows only the reduction of existing positions in such securities or close out any existing position in such security at a prevailing market price without prior notice to you.

1.5 In respect of any obligations you owe in relation to a transaction entered into by AM UK or any third party on your behalf or in your name, you appoint AM UK and each of our representatives, officers and employees as your attorney with full power of substitution in order to execute or procure any document, security holder information or settlement monies and deliver any such documents, security holder information and settlement monies as required to the entity responsible for settlement. AM UK

may, in its sole and absolute discretion, delegate certain obligations under this Agreement to our Affiliates and third parties.

1.6 We will take reasonable steps to provide you with a clear explanation of all fees and charges you will need to pay before you begin to provide instructions of buying or selling financial products to us.

1.7 Our security trading service may not be suitable for everyone. There is a potential possibility of loss in investing in securities. The historical data of any securities cannot guarantee its future performance or return. Your gain or loss cannot be assured, especially during a market downturn. Securities transactions in a foreign market are speculative and have high risks. In addition, there are special trading risks existing out of normal transaction times, including low-flow risk, high-volatility risk, price-changing risk, market failing to be connected, and the news announcement and larger spread that have an effect on the price. You should acquire full knowledge and understanding of the relevant risks of securities transactions, and have the capability of taking such risks. Before opening an account, you should make an objective judgment and discretionary decision on the investment object and investment amount to be traded from the standpoint of a reasonable person based on your economic strength, source of funds and risk tolerance.

The directors, employees and agents of AM UK and our related parties do not fully ensure the authenticity, sufficiency, timeliness, reliability, completeness and effectiveness of the information relating to securities transactions in any explicit or implied way. All the information, data and materials provided by AM UK are only for reference. You should recognise and accept the fact that the transaction made through AM UK's platform cannot be free from risks. The risks arising from trading should be borne by you. AM UK will not be held responsible for your investment risk and loss.

1.8 Any rights created for AM UK by this Agreement are not obligations. Any failure and/or delay by AM UK in exercising these rights does not constitute any waiver and/or exclusion of those rights.

1.9 This Agreement is governed by the relevant laws in force in England and Wales, and both you and AM UK agree that all disputes relating to or arising from the execution or performance of this Agreement and/or any transaction performed hereunder and/or any of your accounts, shall be irrevocably submitted to the exclusive jurisdiction of the courts of England and Wales. The Client waives any objection which it may have, at any time, to the bringing of any proceedings in any such courts and agrees not to claim that such proceedings have been brought in an inconvenient forum or that such court does not have jurisdiction over it. All terms contained within this Agreement are subject to all applicable laws and regulations including, without limitation, the constitutions, articles, by-laws, rules, regulations, policies, procedures and interpretations (collectively, "Rules") of the exchanges, markets and clearing houses to which orders are routed or transactions are executed or cleared; of the United Kingdom's Financial Conduct Authority ("FCA"); and any other applicable Rules of a regulatory, self-regulatory or governmental authority ("Applicable Regulations"). AM UK and its Affiliates shall not be liable to you for any action, inaction, decision or ruling of any exchange, market, clearing house or regulatory authority.

2. The Services Provided by Admiral Markets UK Ltd and Dealing Between You and Us

2.1. Deze overeenkomst verklaart:

- a) hoe we orders en instructies voor het kopen of verkopen van financiële producten ontvangen en afhandelen; en
- b) hoe uw geld en financiële producten worden bewaard.

2.2 This Agreement governs each instruction of buying or selling financial products received from you, issued or outstanding, each transaction entered into by AM UK on your behalf on or after this Agreement comes into effect, and all money and financial products held on your behalf on or after this Agreement comes into effect.

2.3 Dealing with you will be carried out by AM UK on a no advice basis and you agree that, unless otherwise stated in this Agreement, we are under no obligation:

- a) om onszelf te vergewissen van de geschiktheid van financiële producten of transacties voor u;
- b) om u te monitoren of te adviseren over de status van financiële producten;
- c) om u te controleren of te adviseren over de status van financiële producten die namens u worden aangehouden; of
- d) financiële producten te annuleren of financiële producten die u hebt gekocht te verhandelen of te verkopen, tenzij de Toepasselijke Regelgeving dit vereist.

2.4 Representatives of AM UK and Affiliates are not authorised to and will not provide you with any investment, tax, financial, legal, regulatory, trading or any other form of advice. Nothing in the communications and material (including website, emails, price information etc.) provided by AM UK, or by AM UK's representatives or Affiliates constitutes a recommendation or solicitation to buy or sell securities or other investments. You may wish to seek independent professional advice in relation to any transaction you propose to enter into under this Agreement. You retain sole and full responsibility for making all trading decisions.

2.5. We kunnen informatie verstrekken:

- a) met betrekking tot een financieel product, instructie om te handelen of transactie waarover u hebt gevraagd, met name met betrekking tot procedures die aan dat financiële product zijn gekoppeld, instructie om te handelen of transactie; en
- b) Bij wijze van feitelijke informatie zijn wij echter niet verplicht om dergelijke informatie aan u bekend te maken en vormt de informatie geen beleggingsadvies. Als een vertegenwoordiger in dienst van ons een verklaring van mening aflegt over een financieel product, instructie om te handelen of transactie, gaat u ermee akkoord dat het niet redelijk is voor u om, noch hebt u het recht op, te vertrouwen op een dergelijke verklaring, en dat het geen beleggingsadvies zal vormen.

3. Een Account Openen

3.1. You authorise AM UK to open and keep one or multiple accounts in respect of the services we provide to you.

3.2. Klantkwalificaties:

- a) U dient een gekwalificeerde belegger te zijn die voldoet aan de vereisten van de wet- en regelgeving met betrekking tot de transactie hiervan:
 - i. Natuurlijke persoon: U bent ouder dan 18 jaar, hebt volledige capaciteit voor burgerrechten en burgerlijk gedrag en beschikt over voldoende kennis en ervaring om de aard en risico's van het te verhandelen product te begrijpen.
 - ii. Bedrijfsorganisatie: U bent volledig gekwalificeerd als afzonderlijke rechtspersoon. U garandeert dat de persoon die namens het bedrijf een rekening opent, de wettelijke vertegenwoordiger van de bedrijfsorganisatie is of de wettelijke en effectieve toestemming heeft die is verleend door de relevante vertegenwoordiger van het bedrijf. De persoon die van plan is een bestelling in te voeren, beschikt over de wettelijke en effectieve toestemming die door de rechtspersoon is verleend en is uitgerust met voldoende kennis en ervaring om de aard en risico's van het te verhandelen product te begrijpen.
 - iii. Trust
 - 1. In overeenstemming met de trustdocumenten en toepasselijke voorschriften heeft de trustee het recht om deze overeenkomst aan te gaan, het toegepaste type rekening te openen, transacties uit te voeren en instructies te geven. De autorisatie van door de trustee verworven trust omvat, maar is niet beperkt tot, het kopen, verkopen (inclusief short selling), handelen, converteren, terugbetalen, aflossen en opnemen van activa (inclusief levering van effecten naar/van de rekening).
 - 2. In case of one trustee executing this Agreement, the trustee warrants that they have the right to perform this Agreement without the consent of other trustees or that they are authorised to enter into this Agreement. If several trustees jointly enter into this Agreement, AM UK may decide to require the written consents of any or all the trustees before following the instructions of any trustee at our discretion.
 - 3. The trustee confirms that AM UK may follow any trustee's instructions to deliver funds, securities or any other assets to any trustee, including delivery of the assets to the trustee itself. The trustee ensures all the transactions made in its account abiding by the trust documents and Applicable Regulations. All trustees jointly undertake that AM UK will be exempted from any claim, loss, expenses or liabilities arising from any transaction made and acts taken by AM UK according to the trustees' instructions.
- b) During the periods of registration of opening an account on and use of our service, you should provide your true materials and information and you hereby warrant that all the materials and information you submit during said periods (including but not limited to email address, telephone, address, postal code, ID information and credit information) are true, accurate, complete and up-to-date. Where your abovementioned information is changed, you should timely notify AM UK thereof in writing. You authorise AM UK to carry out any investigation to verify the above-said information.
- c) If these conditions are not met, you should immediately stop using the services provided by AM UK.

4. Order en bevestiging

4.1. You acknowledge that AM UK has no obligation to verify orders made under your username/password. Unless AM UK is notified and consents in writing, you will not allow anyone to

access or place orders on your account. You are responsible for the confidentiality and use of your username/password and you agree to report any theft/loss of such username/password, or any unauthorised access to your account to AM UK's customer service department at global@admiralmarkets.com. You remain responsible for all transactions entered using your username/password. You acknowledge and agree that any communication transmitted by you or on your behalf is made at your risk and you authorise AM UK to rely and act on, and treat as fully authorised and binding on you, any communication that we reasonably believe to have been transmitted by you or on your behalf by any agent who we reasonably believe to have been duly authorised by you.

4.2. Een order of opdracht voor het kopen of verkopen van financiële producten moet door u worden gegeven:

- a) via ons handelsplatform;
- b) of op een andere manier, aangezien we af en toe kunnen specificeren; of
- c) mondeling per telefoon (alleen te gebruiken in **noodgevallen**, zonder garantie van beschikbaarheid).

If your usual mode of communicating with us is unavailable for any reason, you should attempt the use of one of the other modes of acceptable communication specified above. AM UK will not accept any written instructions to buy/sell securities via email or through a written instruction, unless this method of submitting trade orders was agreed in advance between the Client and AM UK in response to any special circumstances. This Agreement must be evidenced in writing. AM UK will generally not accept an order or instruction received other than in accordance with clause 4, but if AM UK chooses to do so, we will not be responsible for any loss, damage or cost that you suffer or incur arising out of any error, delay or omission in us acting on such offer, or failing to act upon such offer.

You agree that AM UK may record any communications, electronic, by telephone, in person or otherwise, that AM UK has with you in relation to this Agreement and that any recordings that we keep will be our sole property and you accept that they will constitute evidence of the communications between you and us.

4.3. Client's order and transmission of order: AM UK has the discretion to select brokers through which to route any Client order. To the extent that AM UK or any of its Affiliates provide execution services for the Client, AM UK is responsible for best execution of orders in accordance with Applicable Regulations. For some sufficiently liquid products traded at multiple markets, AM UK may provide an order-by-order routing whereby the order is passed to a third-party broker that will attempt to seek the best available terms for a Client's order using a proprietary, computerised routing algorithm ("Smart Routing"). AM UK cannot guarantee execution of every order at the best posted price because of the following reasons (including but not limited to):

- a) AM UK may not have access to every market/dealer;
- b) andere orders kunnen eerder worden geplaatst of kunnen doorgaan met handelen;
- c) marktcentra, beurzen, externe brokers en/of marktmakers kunnen mogelijk geen recht doen aan geposte prijzen of orders doorsturen voor handmatige afhandeling; of
- d) Marktregels, besluiten of systeemfouten kunnen de uitvoering van orders van de klant voorkomen of vertragen zonder de beste prijs.

4.4. Cancellation/Modification of order: You acknowledge that it may not be possible to cancel/modify an order and that you are responsible for executions notwithstanding a cancel/modify request. AM UK and its Affiliates shall not be liable to the Client if AM UK or its Affiliates are unable to cancel or modify an order. The Client further acknowledges that attempts to modify or cancel and replace an order can result in an over-execution of the order, or the execution of duplicate orders, and the Client shall be responsible for all such executions.

4.5. Execution of order: If AM UK decides to exercise its discretion to execute your order, AM UK will execute your order as an agent, and may engage the agent of another broker or subsidiary to execute your order instead, in which case the engaged broker or subsidiary enjoys the same rights as AM UK. AM UK may decide to reject any of your order(s) or to terminate your use of AM UK's service at any time at our discretion, but will endeavour to exercise this discretion reasonably. All the transactions should abide by the rules and policies of the related market or clearing houses and applicable laws and regulations. As per clause 1.9, **AM UK IS NOT LIABLE FOR ANY ACTION OR DECISION OF ANY EXCHANGE, MARKET, DEALER, CLEARINGHOUSE OR REGULATOR.**

You acknowledge and agree that AM UK may refuse to accept an order and we may place a limit on any order or place any restrictions/conditions on the acceptance of any order in our absolute discretion and without giving any reason or any prior notice. We may at any time use, add and change filters

within a trading system which prevent delivery of orders or execution of orders without giving any reason or any prior notice. We will notify you of any refusal or limitation as soon as reasonably practicable, unless we are prevented by law or a direction from a regulatory authority from notifying you or we decide it is in accordance with our compliance policies and procedures not to notify you at that time or at all.

4.6. Confirmation: You acknowledge that confirmations of executions or cancellations may be delayed or may be erroneous (e.g., due to computer system issues) or may be cancelled/adjusted by an exchange. You are bound by the actual order execution, if consistent with your order. If AM UK confirms execution or cancellation in error and you delay reporting such error, AM UK reserves the right to remove the transaction from the account or require you to accept the transaction, in AM UK's discretion. You agree to notify AM UK immediately by telephone or email if:

- a) u ontvangt geen nauwkeurige bevestiging van een uitvoering of annulering;
- b) u ontvangt een bevestiging die afwijkt van uw order;
- c) you receive a confirmation for an order that you did not place; or
- d) u ontvangt een accountverklaring, bevestiging of andere informatie die onnauwkeurige orders, transacties, saldo's, posities, marge status (indien aanwezig) of transactiegeschiedenis weergeeft.

You acknowledge that AM UK may adjust your account to correct any error. You agree to promptly return to AM UK any assets erroneously distributed to you.

You agree to monitor each open order, and to notify AM UK by telephone at the telephone number(s) specified on AM UK's website or by e-mail to the AM UK customer service department at global@admiralmarkets.com as soon as reasonably possible after you have become aware, or should have become aware, that:

- (a) U geen nauwkeurige bevestiging van een uitvoering of annulering heeft ontvangen;
- (b) U een bevestiging heeft ontvangen die niet in overeenstemming is met uw order;
- (c) U een bevestiging heeft ontvangen van de uitvoering of annulering van een order die u niet heeft geplaatst; of
- (d) U een bevestiging, accountverklaring of andere informatie heeft ontvangen die onjuiste orders weergeeft, trades, rekeningsbalansen, effecten, fondsen, margestatus (indien aanwezig) of transactiegeschiedenis.

AM UK reserves the right to remove any erroneous trade from your account. You understand and agree that AM UK may adjust your account to correct any error. You agree to promptly return to AM UK any assets distributed to you to which you were not entitled. In the event any dispute or discrepancy related to orders and/or order confirmation are brought to AM UK's attention, AM UK reserves the right to take any action it deems reasonable to close and/or suspend the position(s)/trade(s) that are the subject of the dispute.

4.7. Prohibition on Going Short: You may only sell securities held in your account whether settled or unsettled at the time of sale. If you have entered into an order to sell a security that you do not own at the time of the sale and that is not held in your account whether settled or unsettled at the time of sale, you authorise AM UK to either cancel the order if it has not already been executed, or, if the order has been executed, buy the equivalent security in the equivalent quantity on your behalf at your expense, without notice to you, and you agree that you shall be liable for any associated fines or charges incurred by us or you.

4.8. US Shares: AM UK may, but has no obligation to, ask you to sign the relevant US tax form before we accept an order or instruction from you to buy or sell a financial product in relation to securities listed on the Exchanges in the US. If you have not previously provided us with a valid US tax form and you already hold US shares, we may ask you to complete the relevant US tax form. If you do not return the signed and completed US tax form before the date we specify (usually 30 days), we reserve the right to sell your US shares. You have an ongoing obligation to inform us if your tax status changes.

4.9. Situations not covered by this Agreement: In the event that a situation arises that is not covered under this Agreement, AM UK will resolve the matter on the basis of good faith and fairness and, where appropriate, by taking such action as is consistent with common market practice. AM UK reserves the right to take such actions as necessary.

4.10. Regulatory Reporting: AM UK may be obliged under Applicable Regulations to make public certain information regarding our transactions with you. You acknowledge and agree that we are entitled to disclose such information and that such information held by us shall be our sole and exclusive property. You agree to provide us with all information that we may reasonably request for the purpose of complying with our obligations under Applicable Regulations and that you consent for us to provide to any third party such information about you and your relationship with us pursuant to

this Agreement (including but not limited to your transactions, money or assets on your account) as we consider, acting reasonably, appropriate, or as required to comply with any applicable regulation or clause of this Agreement.

5. Kennis van Effecten, Warrants en Opties, Corporate Actions

5.1. AM UK shall not be obliged to, but we may arrange for you to receive the report, accounts and other information issued by a company. We are not obliged to, but we may notify you of or arrange attendance at any annual general meetings or extraordinary general meetings applicable to your financial products.

5.2. You confirm that you are responsible for familiarising yourself with the terms on any securities in your account, including upcoming corporate actions (e.g., tender offers, reorganizations, stock splits, etc.). AM UK has no obligation to notify you of any deadlines, required actions or dates of meetings, nor is AM UK obligated to take any action without specific written instructions sent by you to AM UK's customer service department at global@admiralmarkets.com at least 14 days prior to the announced cut-off time for receipt of instructions. The consequences of the Client's failure to timely provide such instructions are entirely the Client's own responsibility and may give AM UK rights to act on behalf of the Client in its sole discretion. The processing of such special instructions may be subject to additional fees that shall be charged separately on the Client's account prior to processing of instructions.

The Client consents that where proceeds of an announced corporate action cannot be credited to or reflected in the Client's account, AM UK will make a cash balance adjustment in the Client's account to replicate the material effect of such corporate action (typical examples include, but are not limited to, scrip dividends in new stocks that are not supported by AM UK's trading platform, payments in lieu of fractional shares after the stock splits).

6. Afwikkeling

6.1. AM UK is not responsible for any delay in the settlement of a transaction resulting from circumstances beyond our control, or the failure of any other person or party (including you) to perform all necessary steps to enable completion on the settlement date. Our obligation is only to pass on to you, or to credit to your account, such deliverable documents or sale proceeds (as the case may be) as we actually receive. If you are dealing in financial products that are not settled through a central securities depository system, settlement delays are likely to occur.

6.2. AM UK may refuse to allow a withdrawal on any account that you have with us if it would leave insufficient funds in the account to pay for any unsettled transactions. Where you make payment into your account and then make a withdrawal shortly afterwards, we reserve the right to delay settlement for up to ten business days to ensure your payment has cleared.

7. Opnamen, rapporten en communicatie

7.1. AM UK keeps records of the financial products purchased by you in a way that enables us to readily identify the financial products which are held by you. The records include information about the transactions in financial products. AM UK will arrange for reasonable verification procedures for the appropriately frequent reconciliation of the financial products held by the custodians. AM UK will make available to you reports on the activity of your account on a daily and monthly basis, detailing information such as ticker name, position size, purchase price, accrued profit and loss for the statement period.

7.2. AM UK may provide such other information as may be reasonably requested by you in relation to any financial products held by a custodian, including to acknowledge the manner in which a custodian holds financial products for you.

7.3. You consent to receive any reports or confirmations that AM UK may make available by electronic means via AM UK's system or platform and acknowledge that your access to and use of such reports are subject to this Agreement. You agree that any failure on your part to receive and read the notice does not obviate the effect of its subject matter.

7.4. You acknowledge and agree that the reports made available by AM UK may not be sufficient for you to discharge any obligations you have under law, whether statutory or otherwise, and that you should seek independent verification of the sufficiency of the reports for any purpose.

7.5. AM UK provides electronic confirmations, reports, account statements, key investor information

documents, trade confirmations and other disclosure documents, relevant policies and agreements, and other Client records and communications (collectively, "Records, Reports and Communications") in electronic form to the maximum extent permitted by applicable law.

7.6. Elektronische records, rapporten en communicatie kunnen worden verzonden naar uw handelsplatform, naar uw e-mailadres of naar uw accountpagina.

7.7. By entering into this Agreement, you consent to the receipt of Records, Reports and Communications, including as applicable, where these Records, Reports and Communications are published on AM UK's website, and acknowledge that this Agreement is proper notification that these Records, Reports and Communications are available in electronic form on AM UK's website. Such consent will apply on an ongoing basis and for every tax year unless withdrawn by you. You may withdraw such consent at any time by providing electronic written notice to AM UK through AM UK's website. If you withdraw such consent, AM UK may provide required Records, Reports and Communications in paper upon receiving a request from you. However, AM UK reserves the right to require you to close your account if you withdraw consent to receiving electronic delivery of Records, Reports and Communications.

8. Geld en rekening van de klant

8.1. AM UK requires AM UK's Clients to credit all funds related to their Invest.MT5 account to a designated financial institution with which AM UK maintains a segregated client account prior to the placement of any purchase order.

8.2. AM UK must deal with any money which you pay or give to us, or which is otherwise received by AM UK in connection with financial services provided by AM UK. You acknowledge that your monies will be deposited by AM UK in a clients segregated account.

8.3. You authorise AM UK to withdraw any or all monies to which you are otherwise entitled in any clients' segregated account or trust account maintained by AM UK to meet any liability, obligation or other loss which you owe to AM UK.

8.4. You hereby grant your express consent and agree that AM UK is entitled to all interest earned on money credited to a Clients' segregated account or trust account unless you and AM UK have otherwise agreed in writing.

8.5. If you instruct AM UK to pay an amount to you, AM UK will pay such amount to which you are entitled under this Agreement directly to you and not to any third party, unless you have otherwise instructed AM UK to do so and AM UK has agreed. You must provide the relevant account details for payment instructions in respect of payments to be made by AM UK to you. Whilst AM UK will take reasonable steps to comply with your payment instructions, AM UK accepts no responsibility for any failure to comply with those instructions and, if such failure occurs, the relevant monies will continue to be held by AM UK in accordance with applicable laws.

8.6. All currency exchange risks regarding any payment instruction will be solely your liability. Any conversion from one currency to another required to be made for performing any payment instruction may be effected by AM UK in the manner and at the time and at the exchange rates that AM UK in its absolute discretion decides.

8.7. You acknowledge that monies paid by you or AM UK to an international financial market participant or other service provider outside the United Kingdom, or received by such a person outside of the United Kingdom in connection with services provided to you by AM UK, will not be subject to the laws of the United Kingdom and rules governing client money, but instead will be subject to the applicable laws of the relevant jurisdiction.

9. Geld van de klant en bewaring

9.1. Unless short selling is specifically permitted by AM UK, AM UK requires AM UK's Clients to credit all funds related to their Invest.MT5 account to a designated financial institution with which AM UK maintains a segregated client account prior to the placement of any purchase order.

9.2. Immediately following the acceptance by AM UK of a purchase order by the Client for a security, AM UK shall be liable for the purchase. The amount payable for settlement of the purchase order shall become instantly due and payable by the Client to AM UK and shall thereupon cease to be client money. The Client shall not have the protection of the client money rules promulgated by the FCA in

respect of funds required for settlement of a purchase order.

9.3. AM UK intends to deposit an amount equal to the amount due for settlement in a transaction segregated account in the name of AM UK with AM AS or AM PTY (as applicable). AM AS or AM PTY (as applicable) will transfer such amount from the transaction segregated account to a third-party broker who may be located in a jurisdiction outside the United Kingdom or the European Economic Area, such as the United States of America, for the purpose of clearing, settlement of the transaction and custody of the securities.

9.4. Securities purchased by a Client may be held in an omnibus account /segregated omnibus account (the "Omnibus Account") with a third-party broker or custodian. In addition, these securities may be registered in the name of the intermediary broker or third-party custodian and held in the possession of such third-parties at an authorized securities depository for the benefit of clients of the third-party broker or custodian. The Omnibus Account may be held in a territory outside the United Kingdom or the European Economic Area and will not benefit from the protections afforded to clients under the laws of the United Kingdom or the European Economic Area. The terms of the Omnibus Account allow for the co-mingling of assets and as such, it may not be possible to separate your securities from those of other clients. The Omnibus Account allows for netting and allows the third-party broker and in some cases, relevant exchanges, liens and security interest over assets held in the Omnibus Account. There are additional risks relating to Omnibus Accounts of which the Client needs to be aware of, including the risk of insolvency (only applies in the event where the securities are held in an omnibus account and not a segregated omnibus account) of the third-party broker and/ or custodian as well as the risk that the held securities may be liquidated at prices not favourable to you or that your rights may not be recognised or enforceable under the laws of the relevant jurisdiction(s).

9.5. U dient er rekening mee te houden dat Cliënten alleen effecten kunnen kopen en verkopen. Eenmaal aangekochte effecten op de Invest.MT5-rekening kunnen alleen door middel van verkoop worden overgedragen.

9.6. FCA Client Money and Custody Rules:

i. The third-party broker/ custodian may be located outside the European Economic Area or outside of the United Kingdom. They may deposit and hold money, securities and other assets (including, but not limited to, collateral and safe custody investments) in accounts that are located outside of the United Kingdom or the European Economic Area. The legal, regulatory, and settlement regime applicable to other brokers or Affiliates and to the entities in which Clients' money, securities and other assets will be held may be different from that of the United Kingdom (i.e., any client money and custody Rules promulgated by the FCA will not apply) or the rules within if outside the European Economic Area.

Among other things, different practices for the separate identification of clients money, securities, and assets may apply and, in the event of a default of Client's money, securities and assets may be treated differently from the position that would apply if the money, securities or assets were held in the United Kingdom or within the European Economic Area.

Voor zover een andere makelaar of gelieerde onderneming geld, effecten of andere activa van de klant bezit, zal de broker of gelieerde onderneming dergelijk geld, effecten en activa houden in overeenstemming met de regels van hun respectieve rechtsgebied en waar activa worden aangehouden op een omnibusrekening in de Verenigde Staten van Amerika, de Securities and Exchange Commission ("SEC") en de Amerikaanse Commodity Futures Trading Commission ("CFTC"), indien van toepassing.

10. Veiligheidsbelang

10.1. AM UK acknowledges that it is prohibited from taking or granting a charge, mortgage, lien or other encumbrance over, or in relation to, the financial products held on your behalf, unless it is for expenses and outlays made in accordance with this Agreement (other than its unpaid fees) or in accordance with your instructions in this Agreement.

10.2. Subject to clause 10.1, you hereby instruct and agree that all assets of any kind held by or on behalf of AM UK for you (including without limitation any financial products held by AM AS or AM PTY (as and if applicable)) are hereby pledged to AM UK and are subject to a perfected first priority lien and security interest in AM UK's or AM AS's or AM PTY's (as applicable) favour to secure performance of obligations and liabilities to AM UK and AM AS or AM PTY (as applicable) arising under this Agreement or any other document. If you fail to fulfil your payment obligations under this Agreement, AM UK or AM AS or AM PTY (as applicable) may combine or consolidate any of your accounts, convert to money, or under AM UK's or AM AS's or AM PTY's (as applicable) control, a requisite portion of your property

sufficient to satisfy the outstanding obligations under this Agreement and apply to proceeds or any property over which AM UK or AM AS or AM PTY or an Affiliate (as applicable) holds or controls in or towards payment of your liabilities to AM UK or AM AS or AM PTY (as applicable) arising by virtue of this Agreement. These rights are in addition to any rights AM UK or AM AS or AM PTY (as applicable) may have at law or equity. You acknowledge that this clause 10 may create a security interest in AM UK's or AM AS's or AM PTY's favour.

11. Tekortkoming gebeurtenissen en verdachte handelingen

11.1. Een "Tekortkoming"-gebeurtenis vindt automatisch plaats, zonder kennisgeving bij:

- a) your breach/repudiation of any agreement with AM UK;
- b) your failure to provide assurance satisfactory to AM UK of performance of an obligation, after request from AM UK in AM UK's sole discretion;
- c) uw account heeft kapitaal of heeft een tekort;
- d) het uitvoeren van een order waarvoor u onvoldoende geld had;
- e) procedures door/tegen de klant bij een faillissement of insolventie of soortgelijke wetgeving;
- f) toewijzing ten bate van uw crediteuren;
- g) aanstelling van een ontvanger, trustee, liquidator of soortgelijke officer voor u of uw eigendom;
- u: misleidend/bedrieglijke uitspraken, of uitspraken die later misleidend/misleidend zijn geworden;
- i) uw juridische onbekwaamheid;
- j) het opschorten van uw bedrijf of licentie door een toezichthouder of organisatie; of
- k) AM UK having reason to believe that any of the foregoing is likely to occur imminently.

11.2. You unconditionally agree that, upon a Default, AM UK may terminate any or all of AM UK's obligations to you and AM UK shall have the discretion to, without prior notice, liquidate all or any part of your positions in any account at AM UK, individual, joint, company or trust, at any time and any manner and through any market or dealer. You agree to not hold AM UK or AM AS or AM PTY or any Affiliates liable for all actions, omissions, costs, fees (including, but not limited to, attorney's fees), or liabilities associated with any of your Default or any transaction undertaken by AM UK upon Default.

11.3. If AM UK or AM AS or AM PTY or any Affiliates, in their sole discretion believe that any of your accounts has been involved in any fraud or crime or violation of laws or Applicable Regulations, or has been accessed unlawfully, or is otherwise involved in any suspicious activity (whether victim or perpetrator or otherwise), AM UK may suspend or freeze the account or any privileges of the account, may freeze or liquidate funds or assets, or may utilize any of the remedies in this Agreement for a "Default".

12. Commissie en vergoedingen

12.1. When you give AM UK an instruction of buying or selling financial products and a transaction is entered into by AM UK on your behalf regardless of partial or full, you must pay to AM UK:

- a) commission or brokerage at rates AM UK may notify you from time to time;
- b) alle kosten, belastingen, zegelrecht of andere kosten worden van tijd tot tijd geheven op of in verband met transacties die namens u worden ingevoerd; en
- c) rente of onbetaalde bedragen die verschuldigd zijn uit hoofde van deze Overeenkomst, opgebouwd vanaf de vervaldatum tot de datum waarop het bedrag of de bedragen volledig zijn terugbetaald.

12.2. AM UK may charge you for the provision by us to you of market data or any other account feature or such other fees as we reasonably advise you from time to time via email or by posting on AM UK's website. You authorise AM UK to deduct commission and fees or other amounts (including interest) payable by you directly from your account.

12.3. If you have been referred to AM UK or on behalf of an agent or other third party, that agent or third party may receive benefits in the form of a commission or rebate from AM UK, provided that this is allowed in accordance with Applicable Regulations.

12.4. AM UK reserves the right to, at any time, change or impose fees in connection with the services that we provide to you. AM UK will provide reasonable notice to you of such imposition or change prior to its occurrence.

12.5. Tenzij anders overeengekomen, zijn alle door u verschuldigde bedragen onder deze Overeenkomst inclusief GST.

12.6. Commissions and fees are as specified on AM UK's website unless otherwise agreed in writing by AM UK beforehand. You acknowledge that AM UK deducts commissions/fees from your accounts, which will reduce account equity. Positions will be liquidated if commissions or other charges cause an account deficiency. Changes to commissions/fees are effective immediately upon either of:

- a) posting on AM UK's website or email; or
- b) andere schriftelijke kennisgeving aan u.

Your funds will not be disbursed until after transactions are settled. Terms and conditions for deposit and withdrawal of funds (including holding periods) are as specified on AM UK's website.

12.7. Negatief rekeningsaldo: Als een cash rekening een tekort heeft, zijn de rentetarieven van toepassing totdat het saldo is terugbetaald. U stemt ermee in om redelijke incassokosten te betalen voor al uw onbetaalde tekorten, inclusief kosten voor advocaten en incassoagenten.

13. Quotes, Marktinformatie, onderzoek en internetlinks

Quotes, news, research and information accessible through AM UK (including through links to outside websites) ("Information") may be prepared by third party providers. The Information is the property of AM UK, the providers or their licensors and is protected by law. You agree not to reproduce, distribute, sell or commercially exploit the Information in any manner without the prior written consent of AM UK and the providers. AM UK reserves the right to terminate access to the Information. None of the Information constitutes an advice, recommendation or a solicitation to buy or sell. Neither AM UK nor the providers guarantee accuracy, timeliness, or completeness of the Information, and you should consult an independent advisor before making investment decisions. RELIANCE ON QUOTES, DATA OR OTHER INFORMATION IS AT YOUR OWN RISK. IN NO EVENT WILL AM UK OR THE PROVIDERS BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR INDIRECT DAMAGES ARISING FROM USE OF THE INFORMATION. THERE IS NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, REGARDING THE INFORMATION, INCLUDING WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR USE, OR WARRANTY OF NON-INFRINGEMENT.

Eerdere prestaties van activa garanderen geen toekomstige prestaties.

14. License for Using AM UK's Software

AM UK grants you a non-exclusive, non-transferable license to use AM UK's software (hereinafter referred to as the "Software") solely as provided herein. Title to AM UK's Software and updates shall remain the sole property of AM UK, including all patents, copyrights and trademarks. You shall not sell, exchange, or transfer the AM UK Software to others. You shall not copy, modify, translate, decompile, reverse engineer, disassemble or reduce to a human readable form, or adapt, AM UK's Software or use it to create a derivative work, unless authorised in writing by AM UK. AM UK is entitled to immediate injunctive relief for threatened breaches of these undertakings. This clause survives the termination of this Agreement.

15. Disclaimer en geliquideerde schade

15.1. You agree to indemnify and hold AM UK and the Affiliates harmless for all actions, omissions, claims, costs, expenses, fees (including, but not limited to, legal fees), penalties, losses, damages, taxes, imposts, levies and other liabilities which AM UK and/or the Affiliates may incur or be subjected to in connection with:

- a) een van uw account(s) of een transactie of een overeenkomende transactie op een beurs of markt of met de broker of een tussenpersoon of agent;
- b) de uitoefening van enig recht of rechtsmiddel uit hoofde van deze Overeenkomst;
- c) meeting any obligation of AM UK which AM UK fails to perform by reason of an event of Default;
- d) failure of commission or commission fault caused by your improper use of AM UK's platform;
- e) onderbreking, pauze, vertraging of gegevensfout van handelsinstructies die kunnen optreden als gevolg van storingen, onderbrekingen, vertragingen of andere factoren van internetgegevensoverdracht;
- f) verlies dat voortvloeit uit uw account en wachtwoord, persoonlijke informatie of handelsinformatie wordt op ongepaste wijze bekendgemaakt als gevolg van uw eigen gedrag;
- g) your use of the service provided by AM UK causing loss to you and/or a third party;
- h) any force majeure event, including declarations of war, acts of terrorism, environmental disasters, unexpected changes in the legal/regulatory sphere etc., outside the control of AM UK.

15.2. U gaat ook akkoord met en erkent het volgende:

- a) Upon registering and opening an account at AM UK, you warrant that you are obeying to the relevant laws and Applicable Regulations and Rules for using AM UK's platform. You must not misuse AM UK's trading platform and provided services by distributing illicit or harmful information or engaging in harmful conduct, including but not limited to the dissemination of false advertisements, violent imagery, insulting or slandering comments, violating the privacy of individuals and any other information against the laws and regulations. You must not engage in activities which infringe a third party's intellectual property right or any other legal rights and interests. AM UK is not liable for any losses or damages arising from such conduct.
- b) AM UK is not liable for any punitive, indirect, occasional, special or associated loss or damage, including but not limited to indirect personal damage, loss of business profit, interruption in trade, loss of business information or loss of any other reliance interests.
- c) Since investment in securities or other financial products has risks of loss, AM UK will not be responsible for the profit and loss and risk related to your investment.
- d) AM UK and our associated companies and Affiliates cannot guarantee the absolute reliability and accuracy of such information they provide as market quotation, diagram and comment, or the loss arising from the inaccuracy or missing of any contents of the market or from your subjective factors.
- e) The internet contains an inherent level of risk, and in spite of AM UK's best efforts it is possible that some malicious hack or malfunction of the web server may delay the release of or affect the veracity of market information and other securities-related information.
- f) Your device setup may be incompatible with AM UK's online transaction system, causing failure of orders or commission. In this case, you should report this to AM UK immediately and get technical support. AM UK is not liable for this.
- g) AM UK does not examine or verify the contents provided by our associated companies and our Affiliates and does not guarantee the authenticity thereof, which should be judged by you and for which AM UK or its associated companies or Affiliates are not responsible.

15.3. Geliquideerde schade

You confirm that there may be postponement or interruption during your use of AM UK's system, including those arising from AM UK's intentional safeguarding of AM UK's system. Under no circumstance, by taking whatever action and no matter whatever loss suffered by you may AM UK's obligation exceed the total amount of the maximum monthly commission paid by you to AM UK within six (6) months before the occurrence of any claim.

16. Privacy en Vertrouwelijkheid

16.1. You acknowledge that by opening an account with us and providing us with order instructions of buying or selling financial products, you will be providing us with personal information within the meaning of the United Kingdom's Data Protection Act 2018, as amended. You consent to us processing all such information for the purposes of performing the Agreement and administering the relationship between you and us. You acknowledge and agree that this may result in your personal information being sent outside the United Kingdom or the European Economic Area. You consent to our processing and disclosing such information in accordance with this Agreement and our Privacy Policy as published on our website, as may be updated from time to time. In the event that you disclose your Tax Identification Number ("TIN") to us, we will comply with the Applicable Regulations in the handling, storage and treatment of that TIN.

16.2. Vertrouwelijke informatie omvat indicatief maar is niet beperkt tot informatie over ons bedrijf, inclusief alle activiteiten, processen, producten en technologie, zaken, handel, transacties, klanten, leveranciers (hierna "Vertrouwelijke informatie" genoemd), maar sluit informatie uit die:

- a) is or becomes public knowledge other than as a result of any breach of this Agreement or AM UK's Privacy Policy;
- b) rechtmatig in uw bezit is voordat u dergelijke informatie van ons ontvangt;
- c) door u wordt ontvangen zonder enige verplichting tot vertrouwelijkheid.

AM UK and you undertake to not:

- a) vertrouwelijke informatie aan een persoon bekend te maken, behalve zoals toegestaan door deze overeenkomst of door de wet;
- b) vertrouwelijke informatie te gebruiken voor enig ander doel dan het uitoefenen van rechten en het nakomen van verplichtingen onder of in verband met deze overeenkomst.

Deze clausule en de werking ervan blijven van kracht na beëindiging van deze Overeenkomst.

17. Klanten moeten alternatieve handelsregelingen beheren

Computer-based systems such as those used by AM UK are inherently vulnerable to disruption, delay or failure. YOU AGREE TO TAKE REASONABLE STEPS TO MAINTAIN ALTERNATIVE TRADING ARRANGEMENTS IN ADDITION TO YOUR AM UK ACCOUNT FOR EXECUTION OF YOUR ORDERS IN THE EVENT THAT AM UK'S SYSTEM IS UNAVAILABLE.

18. Disclosure Statement

AM UK hereby makes the following disclosures to you:

18.1. Effecten die door u worden aangekocht, zijn onder meer onderworpen aan de voorwaarden en beperkingen die worden vermeld in artikel 9.4 van de Overeenkomst.

18.2. You will be the beneficial owner of your funds in your account and shall ensure that the source and use of the funds is legitimate, and that the procedures for the deposit and currency exchange are consistent with the relevant laws and Applicable Regulations of your jurisdiction. Any dispute arising from the ownership and legality of your funds or any associated liability will be solely your responsibility. If any loss is caused to AM UK or AM AS or AM PTY (as applicable) as a result, AM UK and AM AS or AM PTY (as applicable) shall be fully indemnified by you.

19. Beperking van aansprakelijkheid en schadeloosstelling

19.1. Subject to the provisions of the relevant laws that are applicable in England and Wales from time to time:

- a) AM UK and any Affiliates make no warranties either expressly or impliedly as to merchantability, fitness for a particular purpose, or otherwise (including as to accuracy, availability, completeness or quality), with respect to any services offered by virtue of the Agreement, including, without limitation, AM UK's trading platform;
- b) AM UK and its Affiliates are excluded from all liability in contract or otherwise relating to or resulting from use of any service to be provided under this Agreement and for any loss incurred by you directly or indirectly without limitation as a result of or arising out of:
 - i. enige onnauwkeurigheid, fout of vertraging in of weglating van informatie die aan u is verstrekt onder deze Overeenkomst;
 - ii. eventuele vertragingen of storingen of onnauwkeurigheden, of verlies van toegang tot, de levering van een dienst aan u, inclusief, zonder beperking, vertraging, falen of onnauwkeurigheid in, of het verlies van toegang tot, het handelsplatform of met betrekking tot de overdracht van bestellingen, instructies of andere informatie;
 - iii. elke verkeerde interpretatie van uw order of instructies die onduidelijk of onduidelijk zijn, dubbelzinnig, of niet specifiek; of
 - iv. een verstoring van de dienstverlening.

19.2. AM UK and its Affiliates are not liable in contract, tort (including negligence) or otherwise for any loss of prospective profits or expenses or special, indirect or consequential damages resulting from the supply of a service and the provision of custodial or depository services (as and if applicable).

19.3. To the fullest extent permitted by law, you release, discharge and indemnify and agree to keep AM UK, its Affiliates and their directors, officers, employees, associates, agents and representatives as well as their affiliates indemnified from and against all claims arising out of:

- a) enige tekortkoming, hetzij door uw handelen of nalaten onder deze Overeenkomst of een order, instructie of transactie;
- b) een overtreding door u van elk toepasselijk recht;
- c) elke vertegenwoordiging of garantie die door u is gegeven of die is gegeven op grond van deze overeenkomst is onjuist of onjuist gebleken;
- d) elke fout, weglating, fraude, malversaties, nalatigheid, verduistering of criminele handelingen of nalatigheden door u of door een van uw klanten, werknemers, agenten of bevoegde personen, consultants of bedienden;
- e) any failure of any of your computer or electronic systems or networks to perform, be available or successfully transmit data to AM UK, or any error or inadequacy in the data or information input into such systems or networks by you;
- f) vertragingen bij het verwerken van een bestelling of instructie, bijvoorbeeld als gevolg van systeem- of marktvertragingen, of als gevolg van verificatieprocedures of ongeautoriseerde processen of als gevolg van wachttijden voor oproepen of naleving van interne beleidslijnen en procedures;
- g) anything lawfully done by AM UK in accordance with, pursuant or incidental to this Agreement;
- h) elke instructie, verzoek of aanwijzing die door u is gegeven;
- i) by reason of AM UK complying with any direction, request or requirement of applicable law, any financial market, any government body or any regulatory body having jurisdiction over AM UK;

- j) arising from and in connection with or in any way related to AM UK in good faith accepting and acting on instructions received by facsimile transmission, email or by other means which are signed by or purported to be signed by you or any authorised person;
- k) arising out of AM UK's observance of this Agreement; or
- l) betaalbaar in verband met de verwerving van een financieel product of in verband met oproepen of vorderingen tot betaling (met inbegrip van niet-betaald kapitaal) met betrekking tot deze producten.

20. Wijziging en beëindiging

20.1. AM UK may amend this Agreement from time to time. Any revised terms of this Agreement shall become effective five (5) business days after the date of any email notification issued to you or the date that it is posted on AM UK's website (whichever is earlier). Any continued use of the services after the effective date shall constitute acceptance of any revised terms.

Within this period, the Client may send a written notice of objection via e-mail to global@admiralmarkets.com. Upon doing so, the Client must promptly cease using the services of AM UK, except as necessary to close all securities trading accounts (or any other accounts where securities are available for trading).

Prior to the use of AM UK's services, you should carefully read this Agreement as you may become AM UK's client after observing all the terms hereof. Once you are using the functions of AM UK's trading platform, you form a relationship with AM UK subject to this Agreement. This Agreement governs all orders and instructions of buying or selling financial products received from you and all transactions entered into by AM UK on your behalf. Any amended agreement will supersede any previous agreement between you and AM UK on the same subject matter. This clause does not serve to exclude the effect of any of AM UK's other disclosure documents, policies and agreements.

20.2. Without limiting the clause 11 Default event, AM UK may terminate this Agreement at any time by giving you notice. You may terminate this Agreement at any time by giving AM UK 5 business days' notice. The termination of this Agreement:

- a) heeft geen invloed op de uitstaande verplichtingen uit hoofde van deze overeenkomst die bij beëindiging onbenut blijven;
- b) geen invloed heeft op enige verplichting die mogelijk al door een van beide partijen is aangegaan met betrekking tot openstaande orders, instructies of transacties die al namens u worden gehouden of enige wettelijke rechten of verplichtingen die mogelijk al zijn ontstaan onder deze Overeenkomst of enige instructies die op grond daarvan zijn gemaakt; en
- c) heeft geen invloed op de werking van clauses 7, 8, 11, 12, 14, 15, 16, 19 of 20, naargelang het geval.

Upon termination you will pay to AM UK any outstanding commission, charges, fees and taxes due.

20.3. Upon termination of this Agreement, subject to clause 12 Commissions and Fees, and without limiting clause 11 Default event, AM UK:

- a) kan een of meer van het volgende doen:
 - i. alle openstaande orders en instructies annuleren;
 - ii. een of meer transacties aan te gaan om de afsluiting van een of meer niet-afgewikkelde transacties of open posities te beïnvloeden;
 - iii. transacties af te wikkelen die op het moment van beëindiging nog niet zijn afgewikkeld;
 - iv. exercise any other rights AM UK has under this Agreement; and
 - v. do, or refrain from doing, anything else which AM UK considers reasonable in the context of this Agreement (or part thereof) having been terminated; and
- b) will if applicable, within a reasonable time and subject to any lien that may be exercised, transfer or cause to be transferred those financial products for, in communication with the respective custodian, according to your instructions, provided that AM UK is in good faith able to arrange and is legally allowed to make such transfer.
- c) commissie en andere toepasselijke kosten, vergoedingen en belastingen in rekening brengen bij de verkoop of overdracht van uw financiële product.

Where financial products are sold, you may suffer a shortfall between the amount you invested and the amount you get back after sale. AM UK and its Affiliates are not responsible for any shortfall that arises. Any shortfall will be borne by you. Where financial products cannot be sold, redeemed or transferred, AM UK will certificate the financial products at your cost and distribute these certificates to you. This Agreement will continue until AM UK has transferred, sold, redeemed or otherwise distributed the financial products or paid you the proceeds.

21. Privacybeleid

The Client represents that the Client has read and understood the information contained in the "Privacy Policy" to be found on AM UK's website, and consents to the collection and use of the personal information that the Client has shared with the Affiliates in accordance therewith. The Client further consents to the receipt of annual notice of the Privacy Policy via the AM UK website and shall monitor the AM UK website for revisions to the Privacy Policy.

22. Klachtenprocedures

A summary of AM UK's Internal complaint handling policy shall be made available to the Client through AM UK's website.

23. Toepasselijk Recht & Jurisdictie

The Client irrevocably agrees that this Agreement shall be governed by and construed in accordance with the laws of England and Wales without giving effect to conflicts of law provisions. The Client also irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction over all disputes relating to or arising from the execution or performance of this Agreement, any transaction hereunder or any of the Client's accounts and irrevocably submits to the jurisdiction of such courts. The Client waives any objection which it may have, at any time, to the bringing of any proceedings in any such court and agrees not to claim that such proceedings have been brought in an inconvenient forum or that such court does not have jurisdiction over it.

However, the foregoing shall not prevent AM UK or any of its Affiliates from bringing an action in any court of any other jurisdiction, in their discretion.

24. Overige

24.1. You agree that this Agreement, and the various disclosure documents and policies issued by AM UK as amended from time to time, contains the complete contract entered into by and between us and you. This Agreement, and the various disclosure documents and policies issued by AM UK as amended from time to time, replaces and supersedes any other explicit and/or implicit agreement or representation between yourself and AM UK. In the event that there are any circumstances not covered by this Agreement, AM UK's terms and conditions and all other applicable disclosure documents and policies will apply to Clients who trade securities. These documents are available from AM UK's website.

24.2. Als een voorwaarde van deze Overeenkomst als niet-afdwingbaar of niet-afdwingbaar wordt beschouwd en/of buiten werking wordt gesteld, is deze scheidbaar in de ruimste zin van de wet en moet deze de afdwingbaarheid van de andere voorwaarden in deze Overeenkomst belemmeren.

24.3. You agree and consent to AM UK recording all phone conversations you have with AM UK and any Affiliates. You acknowledge AM UK's privacy policy and agree upon AM UK's collection/use of your information according to AM UK's rules and Applicable Regulations.

24.4. Without AM UK's prior written consent, you shall not transfer any rights or obligations hereunder. After sending notice to you, AM UK may transfer this Agreement to another broker, trader or futures broker. This Agreement guarantees AM UK's successors or assignees interests. AM UK may terminate this Agreement or terminate providing services to you at any time. You may close your account through AM UK's website by informing AM UK by email, however, only upon clearance of all positions and satisfaction of all other requirements for closing an account as stipulated on AM UK's website will your account be closed.

24.5. You authorise AM UK directly or through a third party to inquire you about the information required as held by AM UK for carrying out business activities with you. The inquiry may include credit report and other credit examination requested when you breach this Agreement or break the obligation hereunder or verification of the information provided by you to the third-party database. Please read the privacy policy on AM UK's website for more details regarding how we store, handle and use your information.

24.6. AM UK may amend this Agreement at any time as per clause 20 of this Agreement. In the event that any terms of this Agreement are rendered being fully or partially ineffective or unenforceable due to whatever reason, the other terms shall remain valid and binding to the extent permitted by law.

24.7. Deze Overeenkomst is beschikbaar in het Engels en andere talen. In geval van discrepanties tussen de Engelse versie en versies in andere talen, prevaleert de Engelse versie.